

SmarterProctoring Student Guide

If your instructor is using a proctor tool called SmarterProctoring please read below:

SmarterProctoring (SP) is course specific. The instructions below are for courses using SP only.

- For Proctored Online Exams, students will need to be aware that:
 - A Chrome Browser (version 74 or higher) on a standalone PC, Mac, or newer Chromebook with a microphone and camera is required.
 - Webcams with built-in microphones can be ordered through the SIC Bookstore.
 - Free Software will need to be installed on your device.
 - If the computer is borrowed or under someone else's ownership, you may need permission.
 - **Do not use tablets or cell phones.**
 - An internet speed of 1Mbps or higher is required.
 - **Students will need to present a photo ID to start the test.**
 - Can be a driver's license, SIC Student ID, or some other legitimate photo ID. State or Government issued ID's are preferred.
 - **Students should also allow ample time to complete the exam – possibly starting earlier than usual.**
 - This will allow enough time to start the proctored test and handle any problems that might arise.
 - Review the information on this link for more detail:
<https://smarterproctoring.zendesk.com/hc/en-us/sections/360008137592-Automated-Proctoring>

Technical Support 24/7

SmarterProctoring

Review technical requirements to make sure your computer or browser is up to date. To use SmarterProctoring, your computer must have JavaScript and cookies enabled. For additional help, email support@smarterproctoring.com.

How It Works

SmarterProctoring is designed to make proctored exams easier for everyone.

1. Make sure your computer and browser meet the previously mentioned requirements.
2. Have a nice quiet location to take the exam.
3. Make sure you give yourself extra time to complete the exam. Start earlier if at all possible.
4. Login to MySIC
5. Select your course.
6. Navigate to the exam, and click start exam.
7. Be prepared to have your ID ready.