Success Starts Here at Southeastern!

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**IT Technical Support
Ferrell Hospital**

**Education:
Southeastern Illinois College
Information Technology A.A.S.**

Why Southeastern Illinois College?

I graduated from Southeastern Illinois College in May 2008 with an Associate's Degree in Applied Science. I continued my education career at Southern Illinois University to obtain a degree in weather and water resources. I found that this was not the career choice for me. I heard about the Information Technology program at SIC and thought I would give it a try. It turns out that was the best decision that I could have made in my education career. I started the IT Program in the fall of 2010 and graduated with my Associate's Degree in December of 2011. In just one year I learned so much about the IT field. In my last semester I was an Intern for my IT instructor, Mr. Scott Reed. I would troubleshoot and fix PC's brought to him from teachers and students. This was very important to me. It gave me the confidence to know I could succeed in the IT field.

On June 10th 2012, I was hired to be I.T. Tech support at Ferrell Hospital in Eldorado, Illinois. I have gained a lot of experience in the short time I have been here. I have re-built PC's, implemented monitoring software , worked with Active Directory, learned about phone systems, as well as wired clinics including extending wireless networks. I also have learned a whole software system used by the hospital for the new electronic medical record. There is so much I already knew about IT and then there was more that I didn't, but SIC prepared me with what I needed to know to get the opportunity to start my career in IT.

This hospital isn't very big. However, it is a foot in the door and great experience in the IT field. I hope this experience will help lead me to a bigger environment in the future. I know that there is no way I could be where I am now without my degree from Southeastern Illinois College and the IT Program. Hopefully, one day soon I will get my A+ certifications as well as continue my education in IT to obtain my Bachelor's Degree.

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Call (618) 252-5400 extension 2319 or email scott.reed@sic.edu for more information about how Southeastern's Computer and Information Technology programs can start you on your road to success!

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