

Success Starts Here at Southeastern!

Jessica Ruphard

**IT Technician
Martin and Bayley, Inc.**

**Education:
Southeastern Illinois College
Information Technology A.A.S.**



Why Southeastern Illinois College?

My name is Jessica Ruphard, and in the fall of 2008 I started the SIC Information Technology Program. After many hours of hands on learning experience, Labs, and knowledgeable lecture classes, I graduated the program in May 2011 with an Associate's Degree in Applied Science, Information Technology.

After graduation I was welcomed into Martin and Bayley, Inc. to join their IT department to help manage 112 of our Huck's Convenient Store locations, located in Illinois, Indiana, Missouri, Kentucky, and Tennessee. Whether remotely connected or physically on site, my job covers a wide variety of IT job duties. These duties include, network wiring new stores, remotely connecting to each store's site server, where I could then connect to registers, gas pumps, security cameras, office computers, building routers and other devices using Linux, installment of equipment, and also help desk support. While managing 112 stores, I am also expected to fill the IT needs of the corporate office itself and the warehouse, by fixing printer issues, basic computer issues, and switching over from XP to Windows 7.

While at SIC, I was introduced and prepared in a fun, but learning environment and most importantly built my IT knowledge, and without that I would not be where I am today.



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