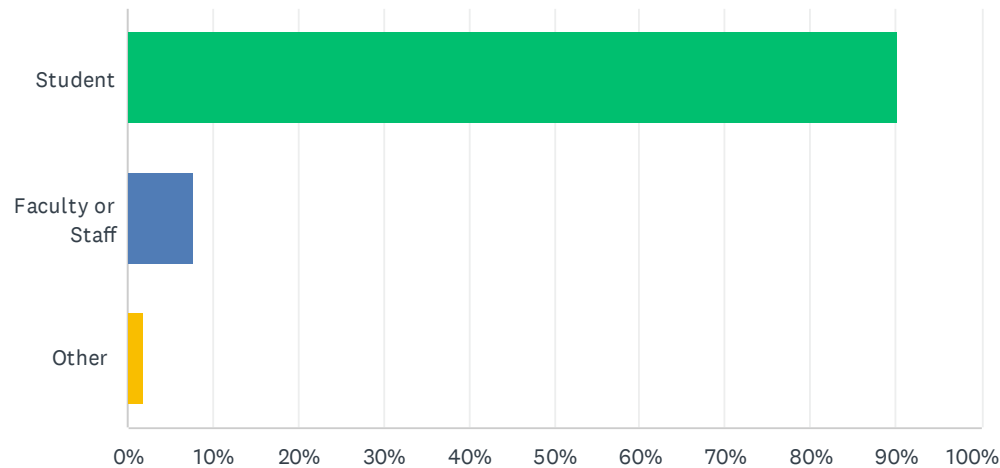


Q1 Tell us who you are:

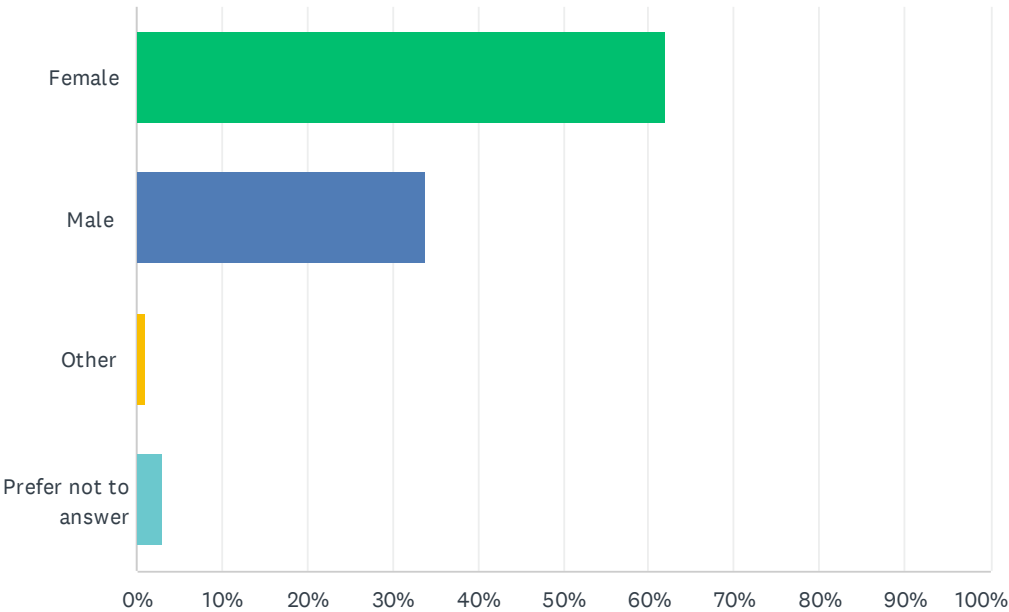
Answered: 103    Skipped: 0



ANSWER CHOICES	RESPONSES	
Student	90.29%	93
Faculty or Staff	7.77%	8
Other	1.94%	2
TOTAL		103

Q2 What is your gender?

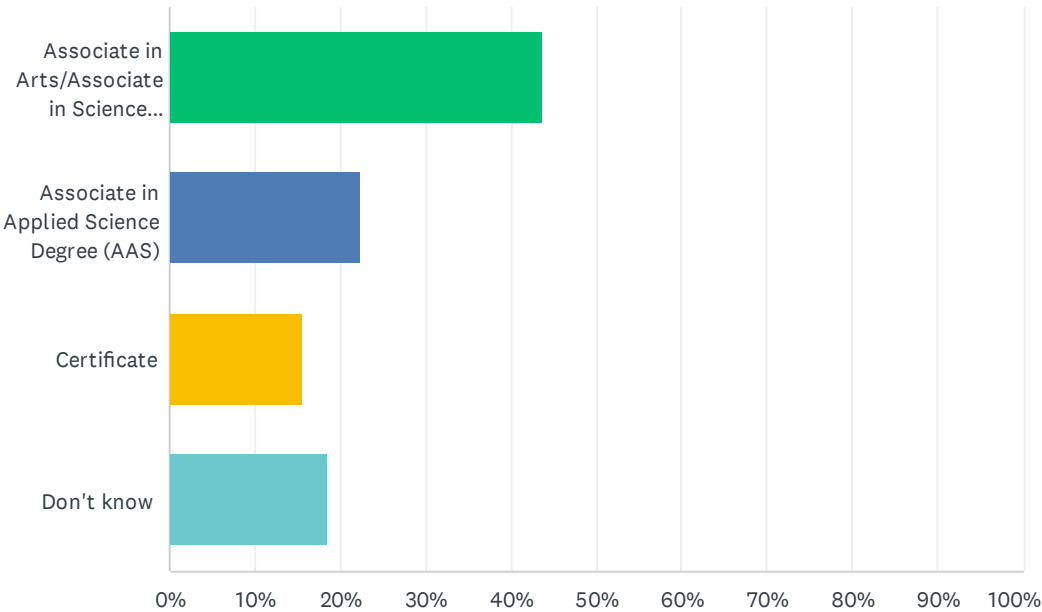
Answered: 103    Skipped: 0



ANSWER CHOICES	RESPONSES	
Female	62.14%	64
Male	33.98%	35
Other	0.97%	1
Prefer not to answer	2.91%	3
TOTAL		103

Q3 What is your major?

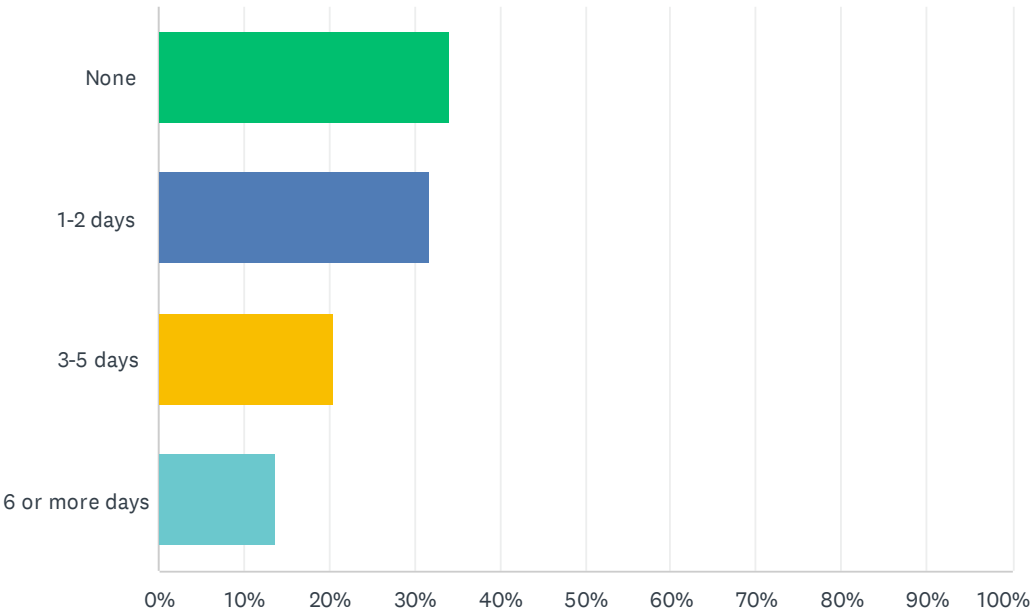
Answered: 103    Skipped: 0



ANSWER CHOICES		RESPONSES	
Associate in Arts/Associate in Science Degree (AA/AS)		43.69%	45
Associate in Applied Science Degree (AAS)		22.33%	23
Certificate		15.53%	16
Don't know		18.45%	19
TOTAL			103

Q4 In the past month, how many days have you felt emotional or mental struggles have negatively impacted your academic performance:

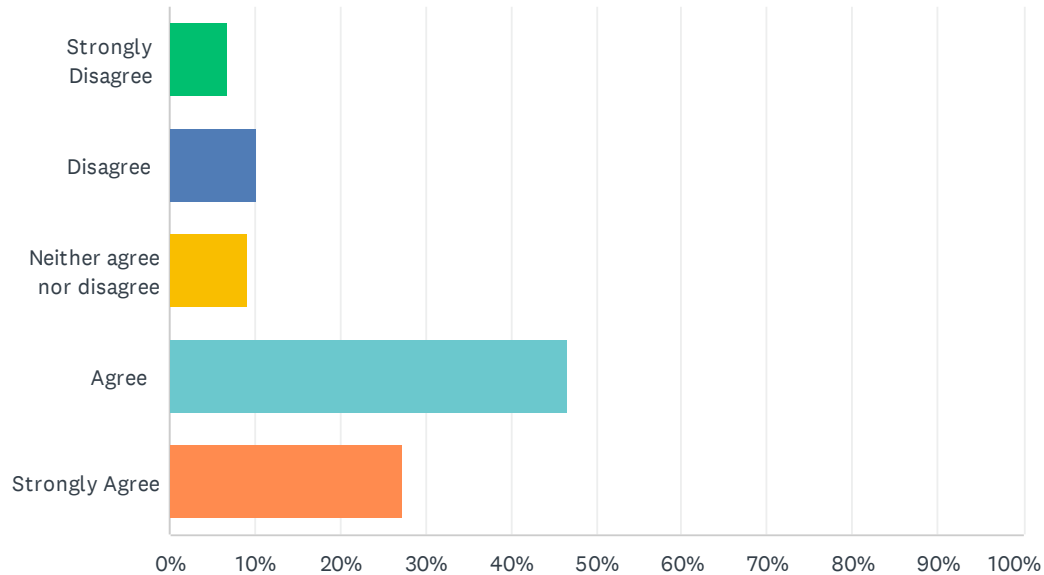
Answered: 88    Skipped: 15



ANSWER CHOICES	RESPONSES	
None	34.09%	30
1-2 days	31.82%	28
3-5 days	20.45%	18
6 or more days	13.64%	12
TOTAL		88

## Q5 If you needed to seek professional help for your mental or emotional health while attending SIC, you would know where to go.

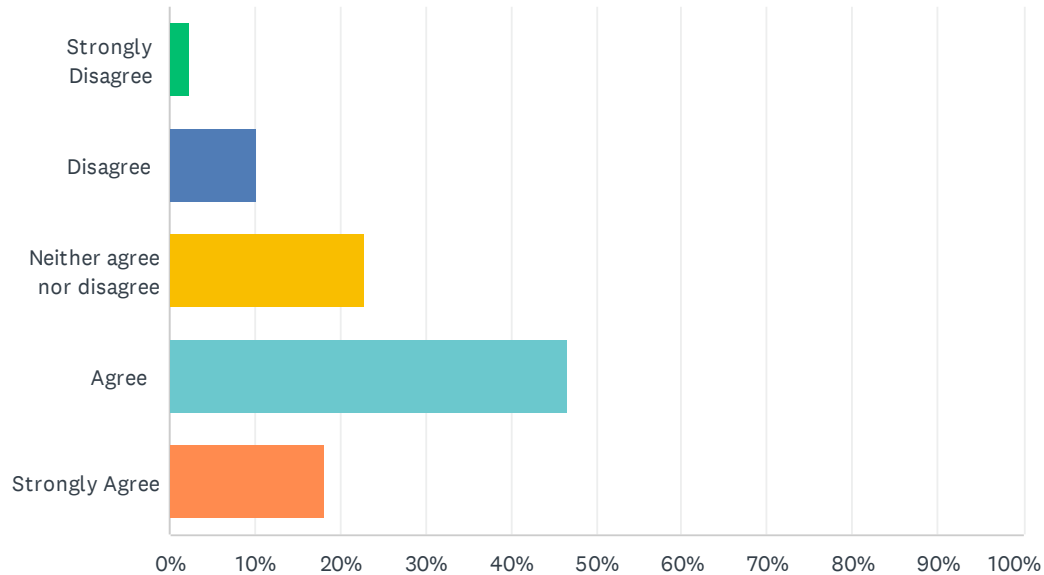
Answered: 88 Skipped: 15



ANSWER CHOICES	RESPONSES	
Strongly Disagree	6.82%	6
Disagree	10.23%	9
Neither agree nor disagree	9.09%	8
Agree	46.59%	41
Strongly Agree	27.27%	24
TOTAL		88

## Q6 At SIC, I feel that students' mental health and emotional well-being are a priority.

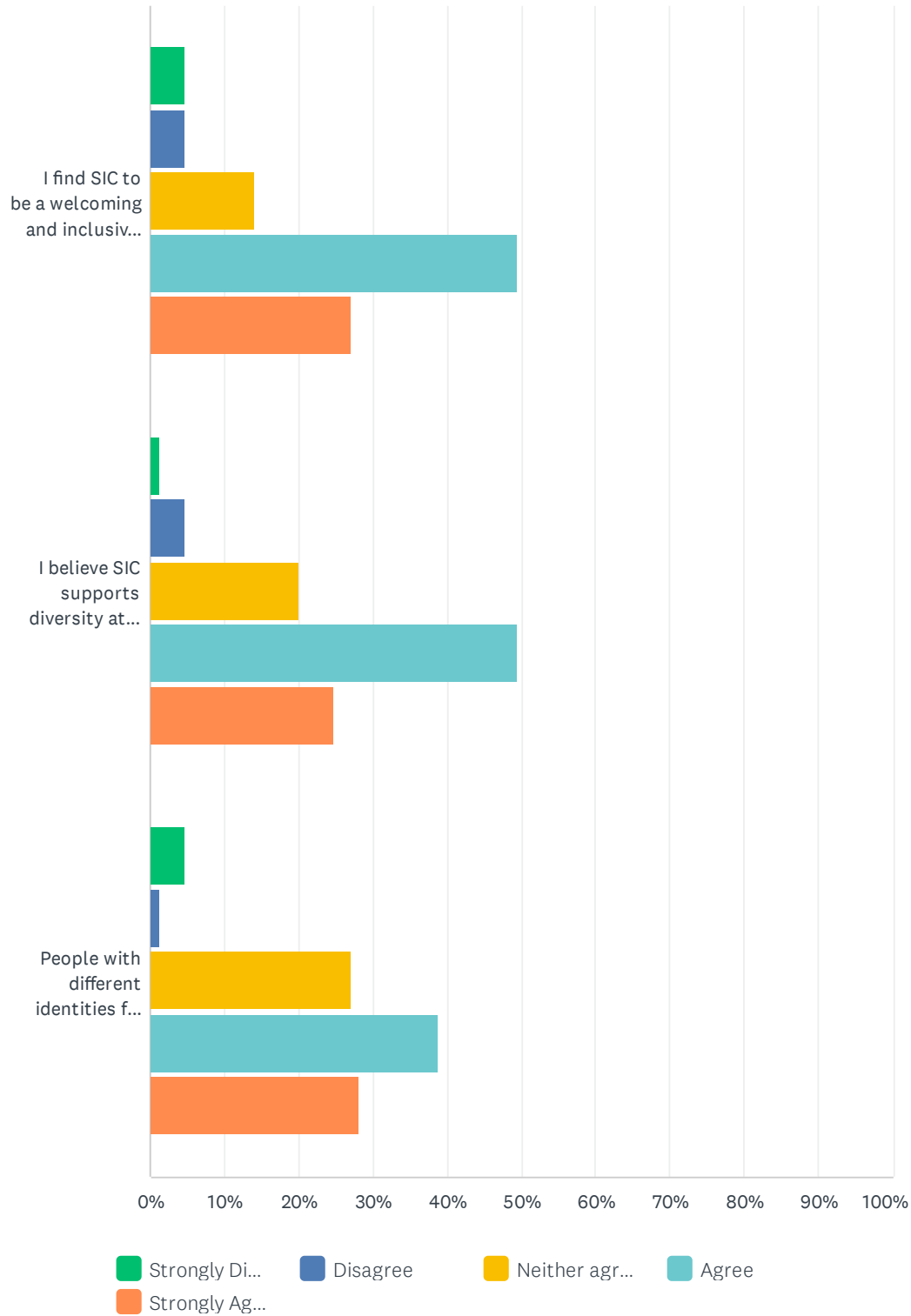
Answered: 88 Skipped: 15



ANSWER CHOICES	RESPONSES	
Strongly Disagree	2.27%	2
Disagree	10.23%	9
Neither agree nor disagree	22.73%	20
Agree	46.59%	41
Strongly Agree	18.18%	16
TOTAL		88

## Q7 Please indicate your agreement or disagreement with the following statements:

Answered: 85 Skipped: 18



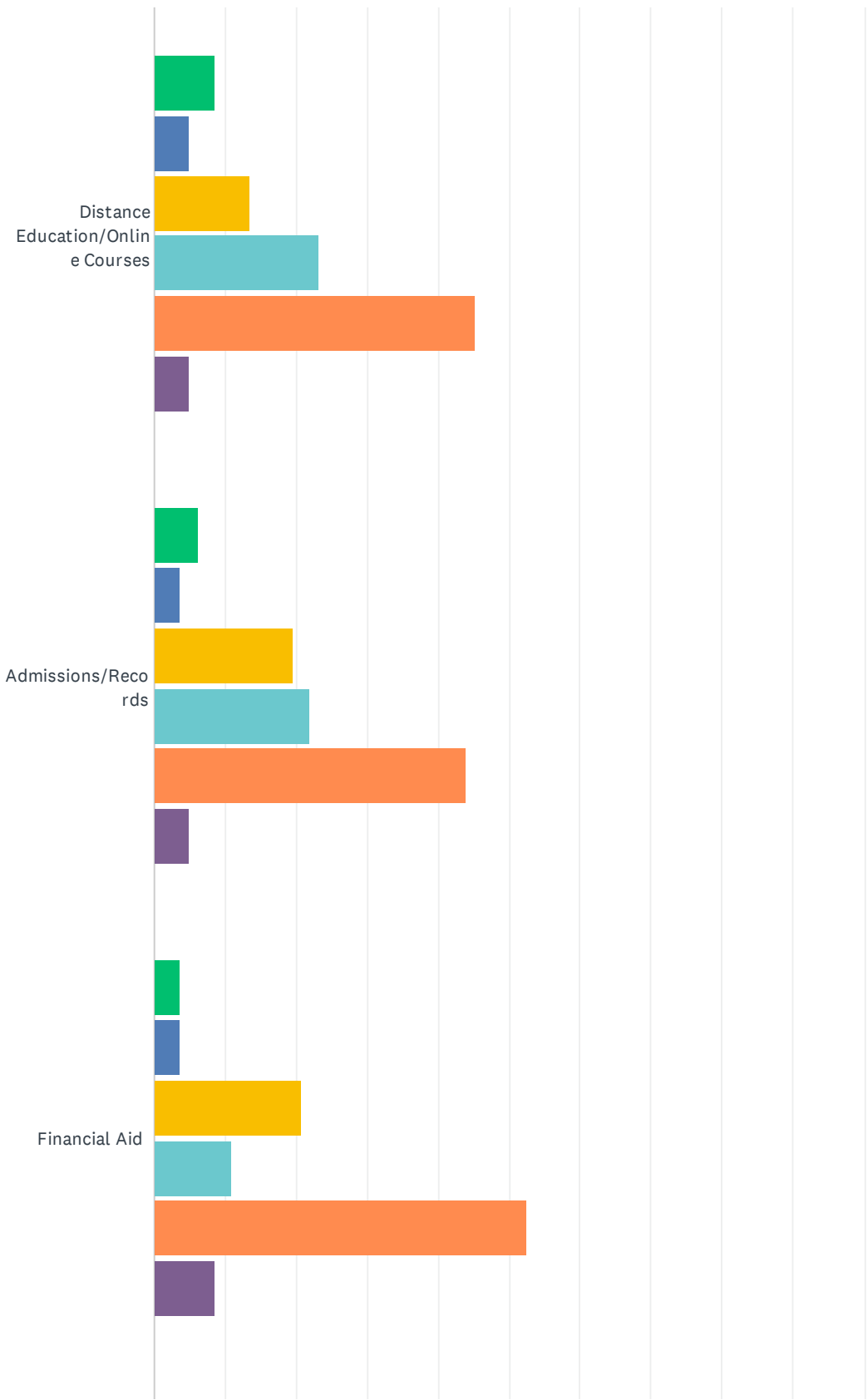
# Student Satisfaction Survey Spring 2025

	STRONGLY DISAGREE	DISAGREE	NEITHER AGREE NOR DISAGREE	AGREE	STRONGLY AGREE	TOTAL
I find SIC to be a welcoming and inclusive environment for all students.	4.71% 4	4.71% 4	14.12% 12	49.41% 42	27.06% 23	85
I believe SIC supports diversity at the institution.	1.18% 1	4.71% 4	20.00% 17	49.41% 42	24.71% 21	85
People with different identities feel respected and valued at SIC.	4.71% 4	1.18% 1	27.06% 23	38.82% 33	28.24% 24	85

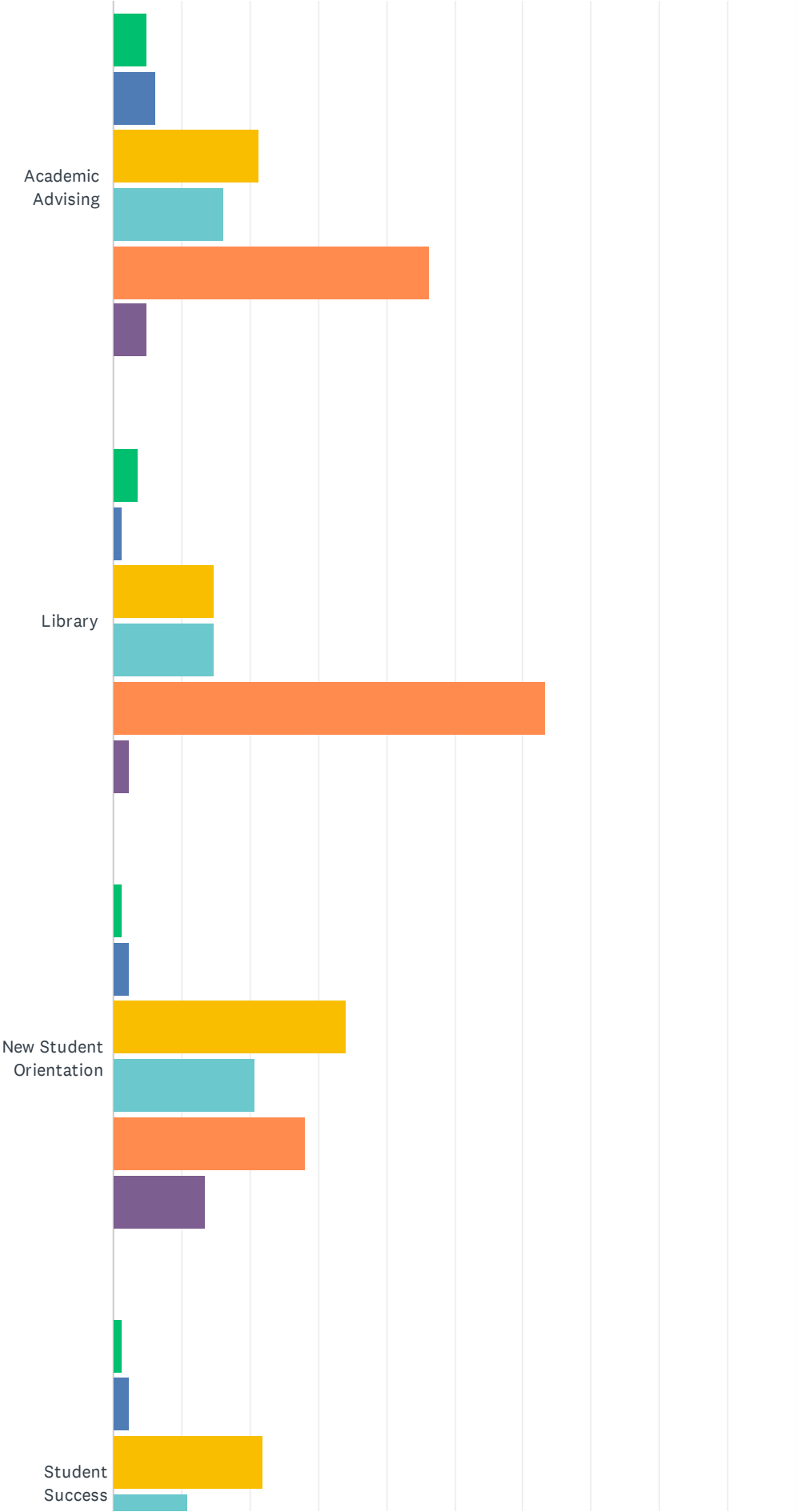


Q8 Please rate for the following Departments for QUALITY OF SERVICE:

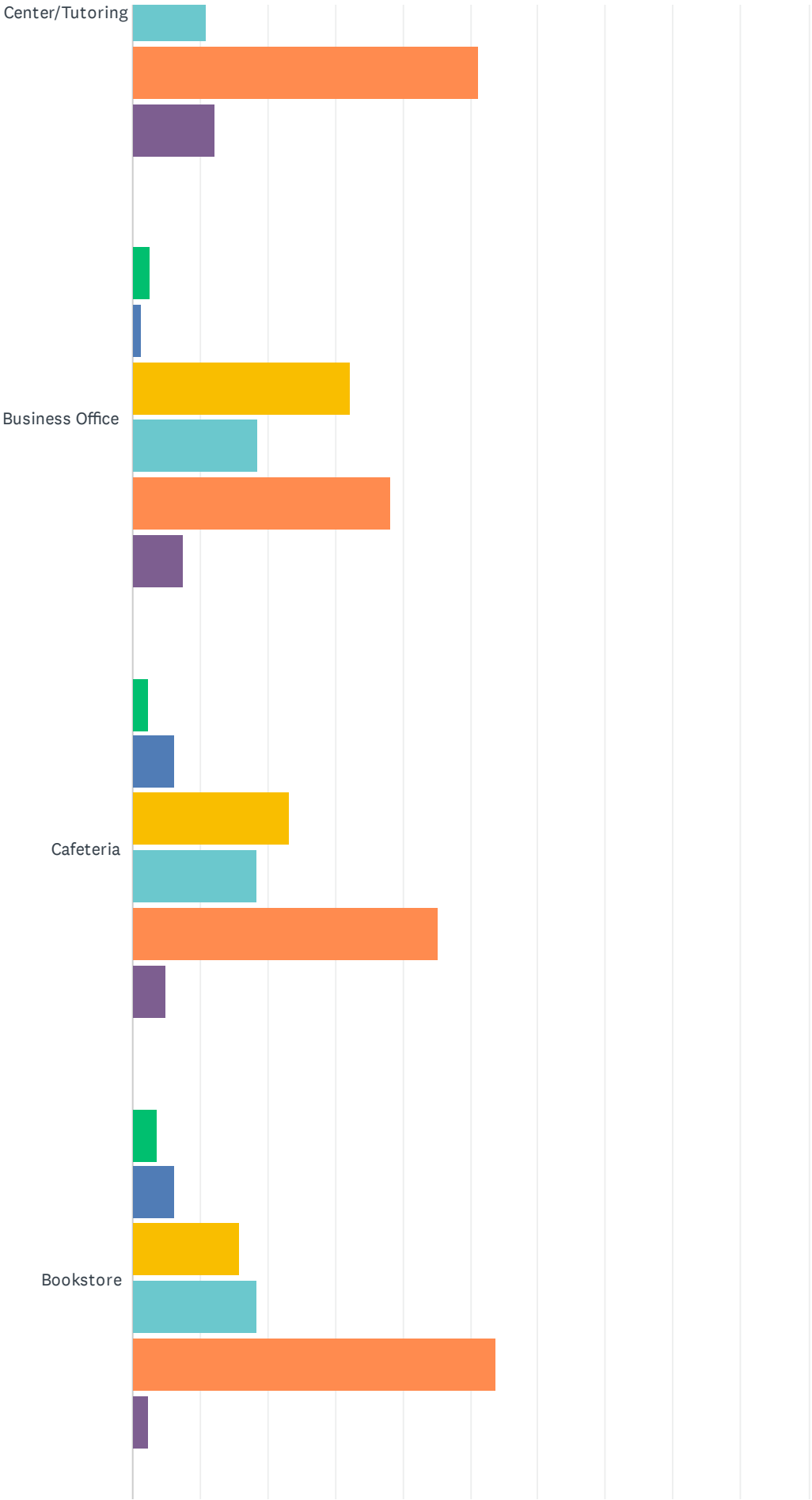
Answered: 82    Skipped: 21



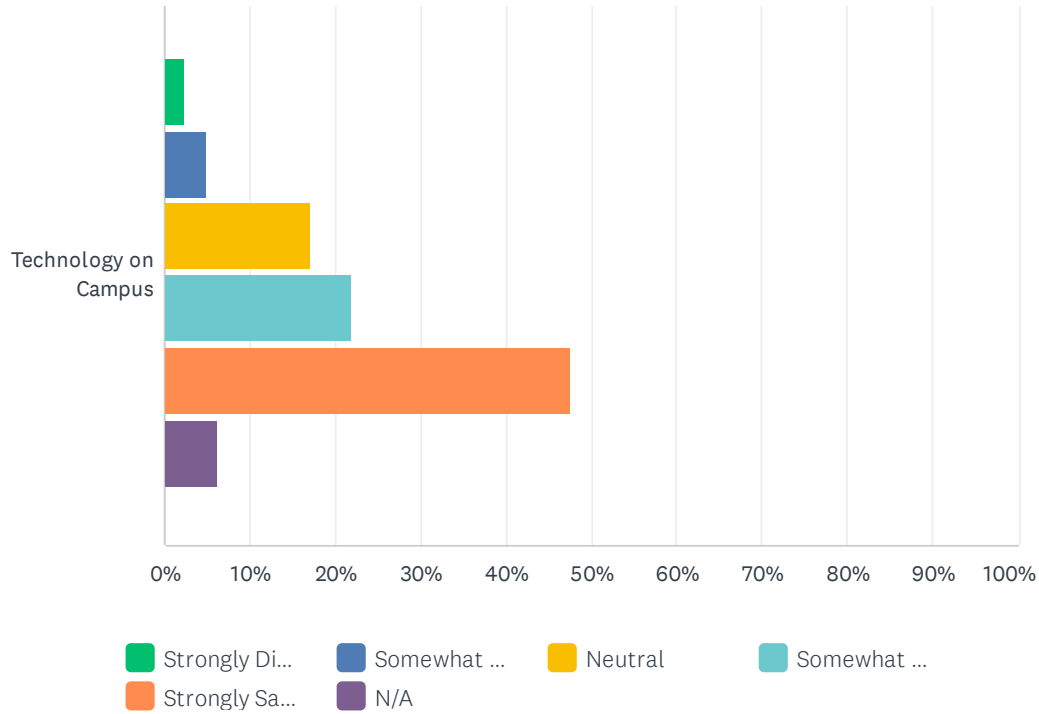
Student Satisfaction Survey Spring 2025



Student Satisfaction Survey Spring 2025



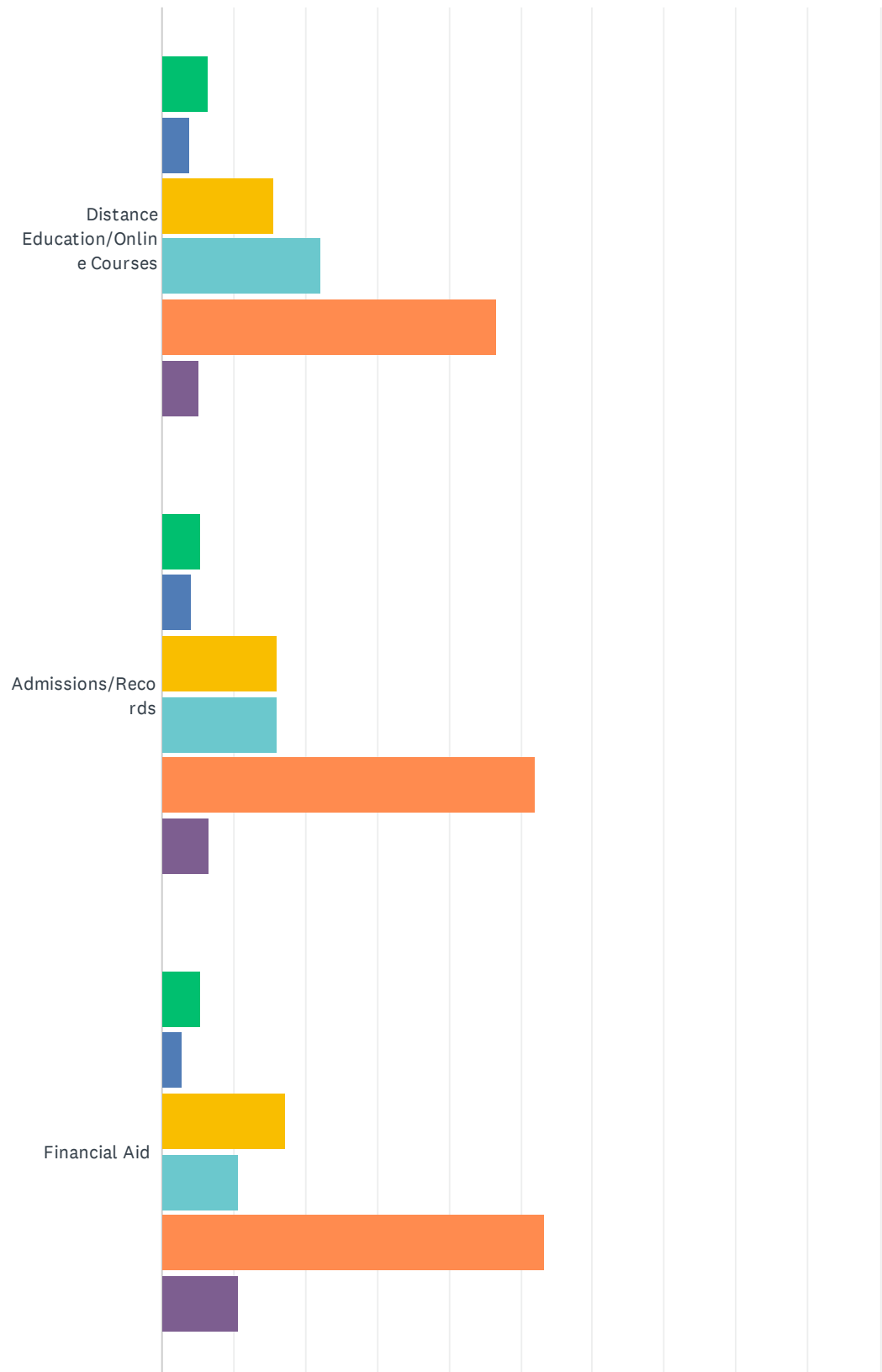
## Student Satisfaction Survey Spring 2025



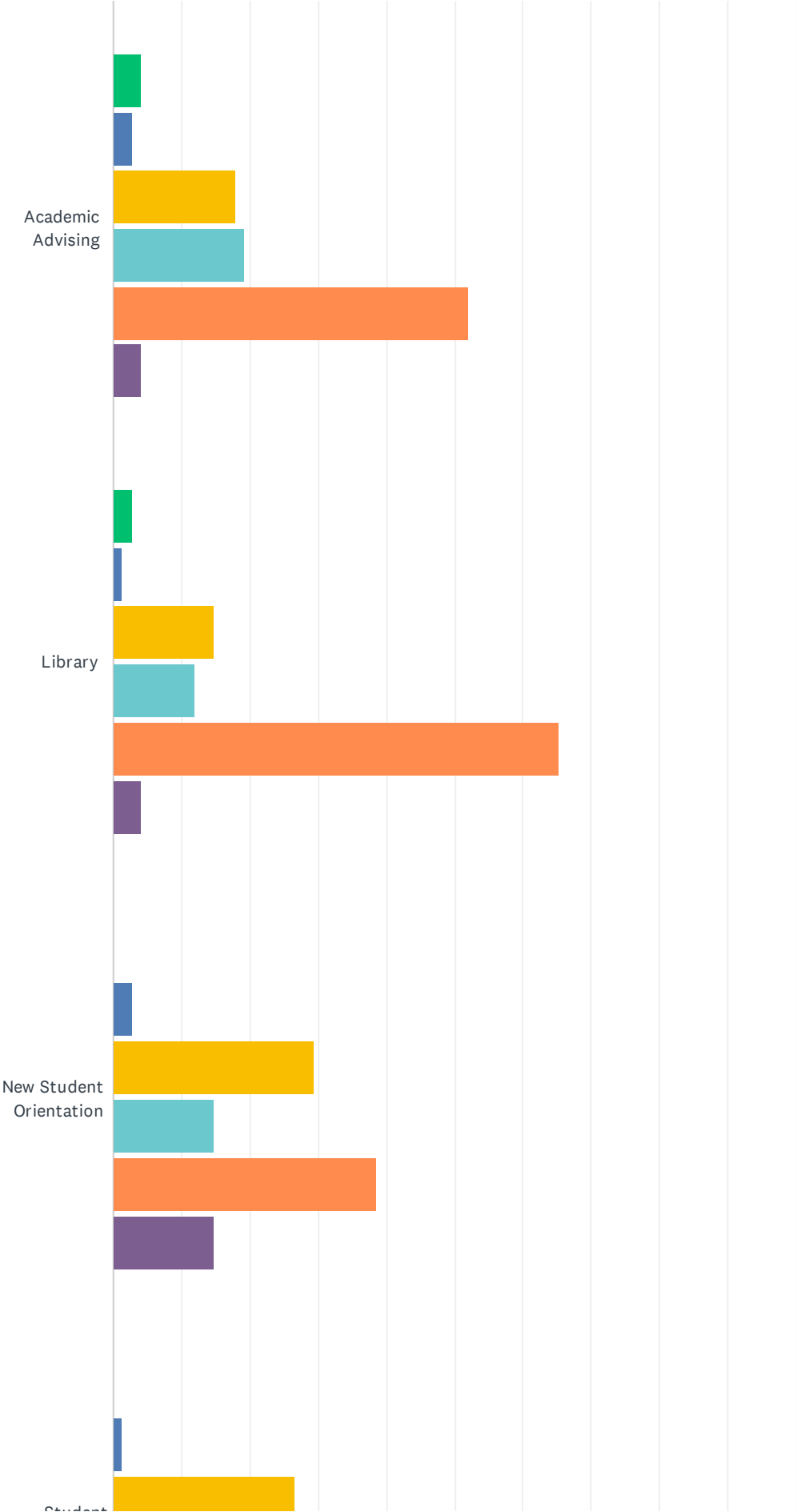
	STRONGLY DISSATISFIED	SOMEWHAT DISSATISFIED	NEUTRAL	SOMEWHAT SATISFIED	STRONGLY SATISFIED	N/A	TOTAL
Distance Education/Online Courses	8.54% 7	4.88% 4	13.41% 11	23.17% 19	45.12% 37	4.88% 4	82
Admissions/Records	6.10% 5	3.66% 3	19.51% 16	21.95% 18	43.90% 36	4.88% 4	82
Financial Aid	3.66% 3	3.66% 3	20.73% 17	10.98% 9	52.44% 43	8.54% 7	82
Academic Advising	5.00% 4	6.25% 5	21.25% 17	16.25% 13	46.25% 37	5.00% 4	80
Library	3.66% 3	1.22% 1	14.63% 12	14.63% 12	63.41% 52	2.44% 2	82
New Student Orientation	1.22% 1	2.44% 2	34.15% 28	20.73% 17	28.05% 23	13.41% 11	82
Student Success Center/Tutoring	1.22% 1	2.44% 2	21.95% 18	10.98% 9	51.22% 42	12.20% 10	82
Business Office	2.47% 2	1.23% 1	32.10% 26	18.52% 15	38.27% 31	7.41% 6	81
Cafeteria	2.44% 2	6.10% 5	23.17% 19	18.29% 15	45.12% 37	4.88% 4	82
Bookstore	3.66% 3	6.10% 5	15.85% 13	18.29% 15	53.66% 44	2.44% 2	82
Technology on Campus	2.44% 2	4.88% 4	17.07% 14	21.95% 18	47.56% 39	6.10% 5	82

Q9 Please rate for the following Departments for QUALITY OF CUSTOMER SERVICE:

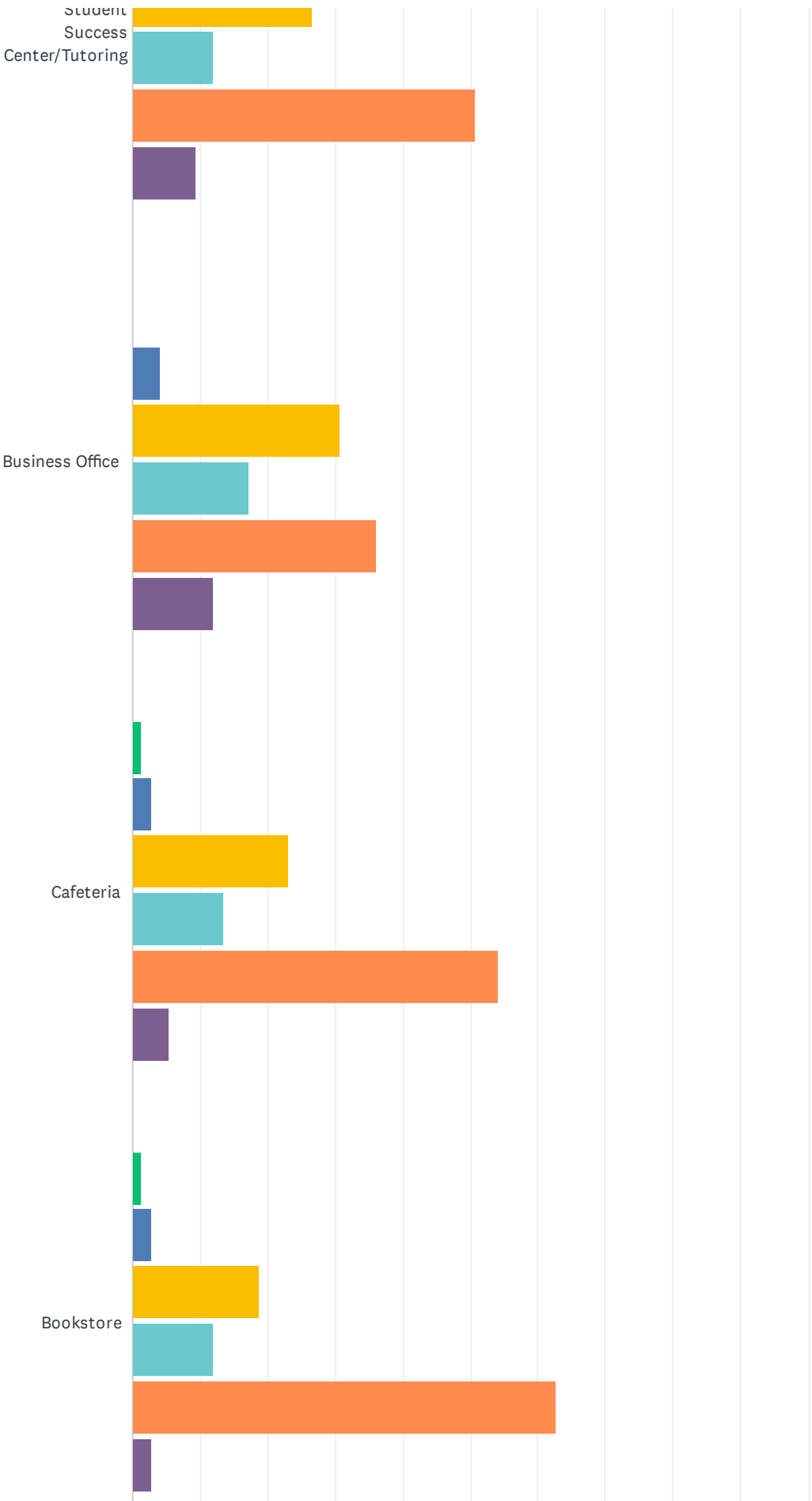
Answered: 77    Skipped: 26



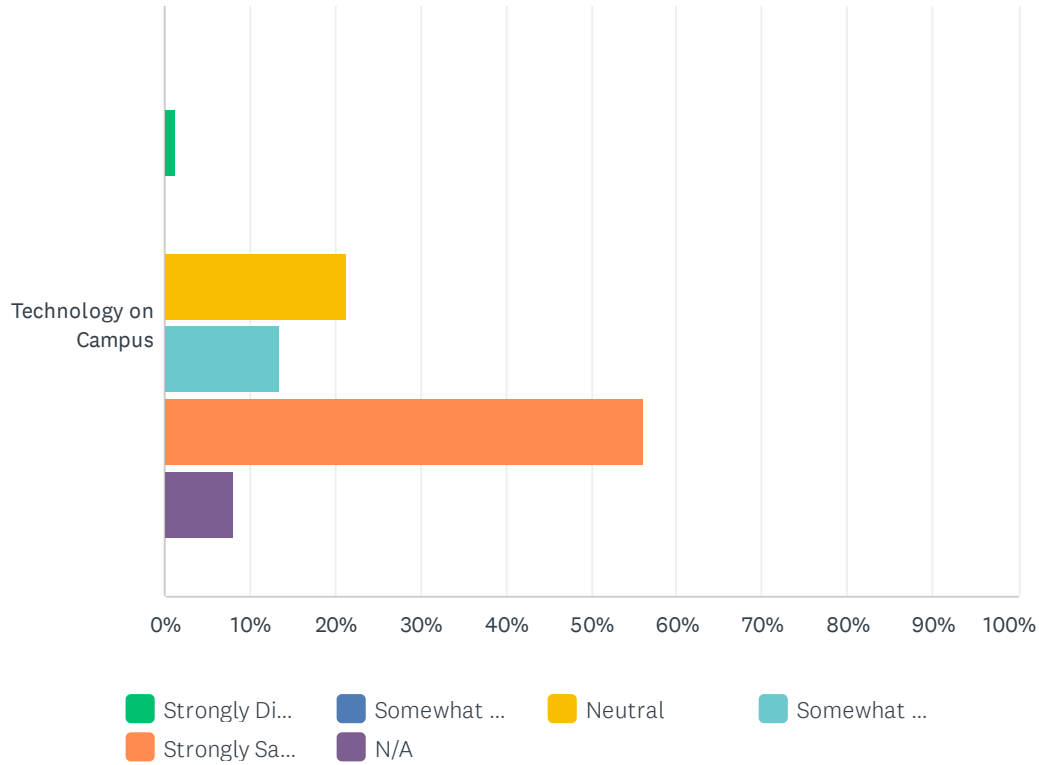
Student Satisfaction Survey Spring 2025



Student Satisfaction Survey Spring 2025



## Student Satisfaction Survey Spring 2025

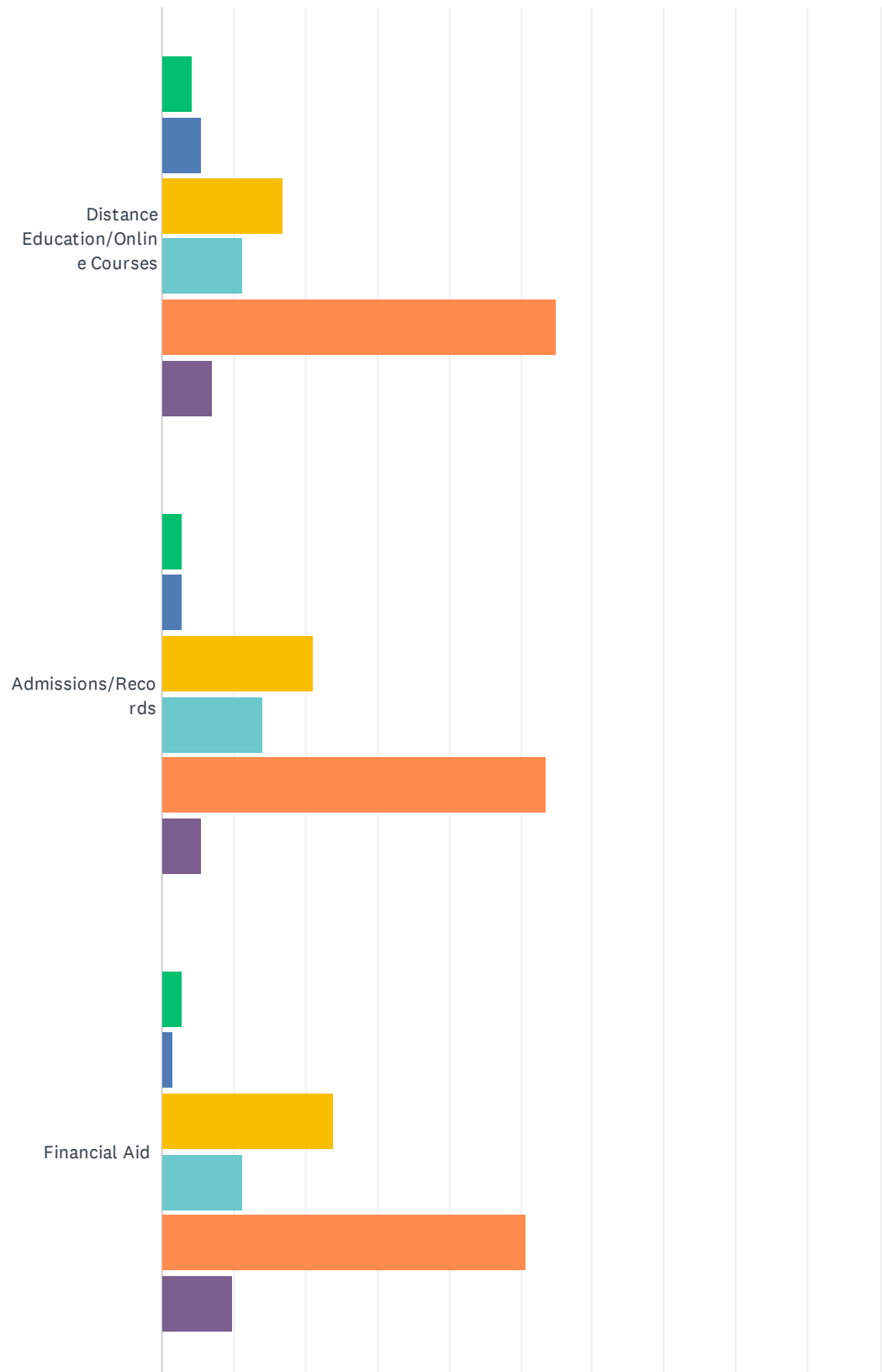


	STRONGLY DISSATISFIED	SOMEWHAT DISSATISFIED	NEUTRAL	SOMEWHAT SATISFIED	STRONGLY SATISFIED	N/A	TOTAL
Distance Education/Online Courses	6.49% 5	3.90% 3	15.58% 12	22.08% 17	46.75% 36	5.19% 4	77
Admissions/Records	5.33% 4	4.00% 3	16.00% 12	16.00% 12	52.00% 39	6.67% 5	75
Financial Aid	5.33% 4	2.67% 2	17.33% 13	10.67% 8	53.33% 40	10.67% 8	75
Academic Advising	4.11% 3	2.74% 2	17.81% 13	19.18% 14	52.05% 38	4.11% 3	73
Library	2.67% 2	1.33% 1	14.67% 11	12.00% 9	65.33% 49	4.00% 3	75
New Student Orientation	0.00% 0	2.67% 2	29.33% 22	14.67% 11	38.67% 29	14.67% 11	75
Student Success Center/Tutoring	0.00% 0	1.33% 1	26.67% 20	12.00% 9	50.67% 38	9.33% 7	75
Business Office	0.00% 0	4.00% 3	30.67% 23	17.33% 13	36.00% 27	12.00% 9	75
Cafeteria	1.35% 1	2.70% 2	22.97% 17	13.51% 10	54.05% 40	5.41% 4	74
Bookstore	1.33% 1	2.67% 2	18.67% 14	12.00% 9	62.67% 47	2.67% 2	75
Technology on Campus	1.33% 1	0.00% 0	21.33% 16	13.33% 10	56.00% 42	8.00% 6	75

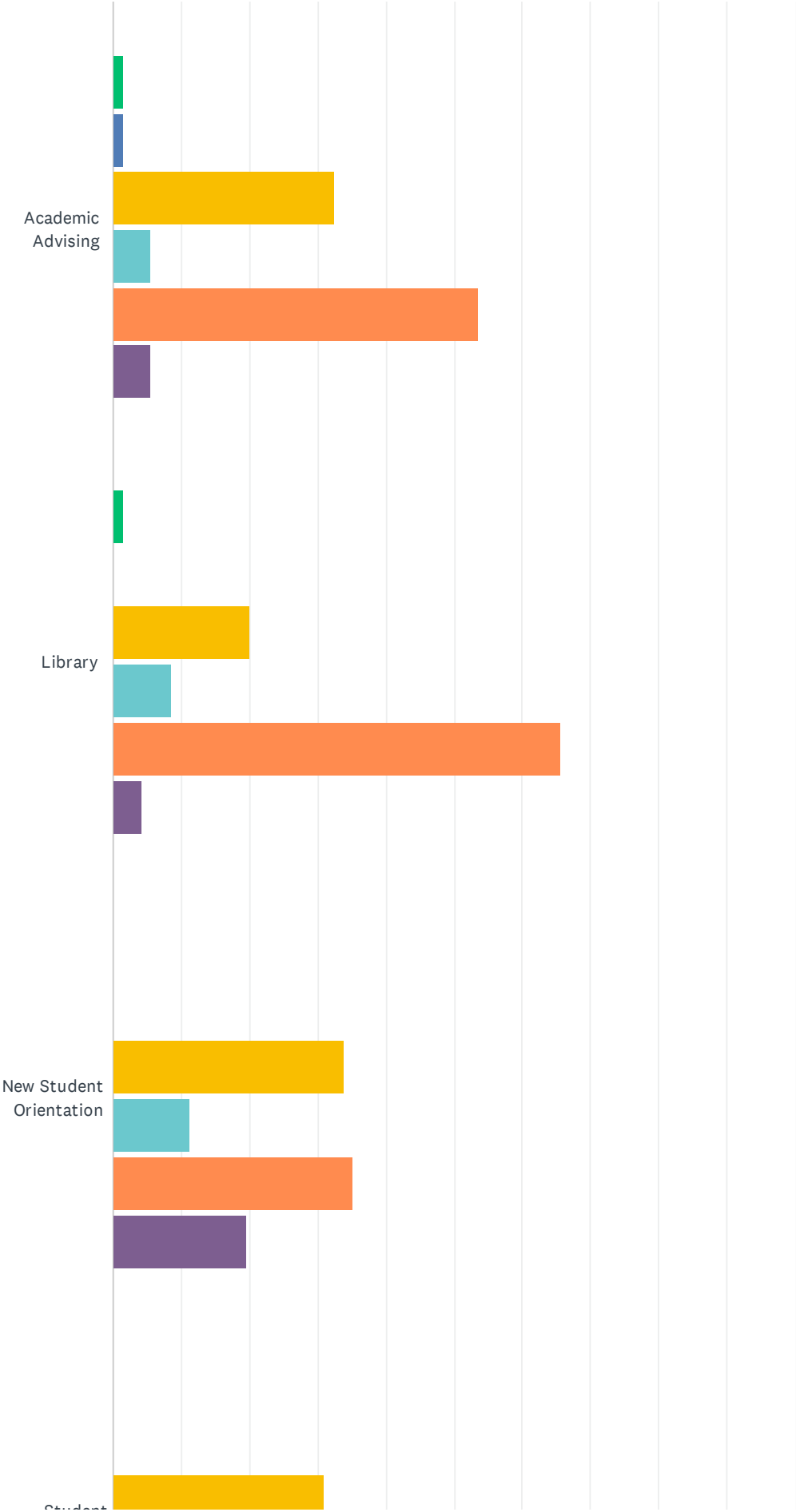


Q10 Please rate for the following Departments for TIMELINESS OF SERVICE REQUESTS:

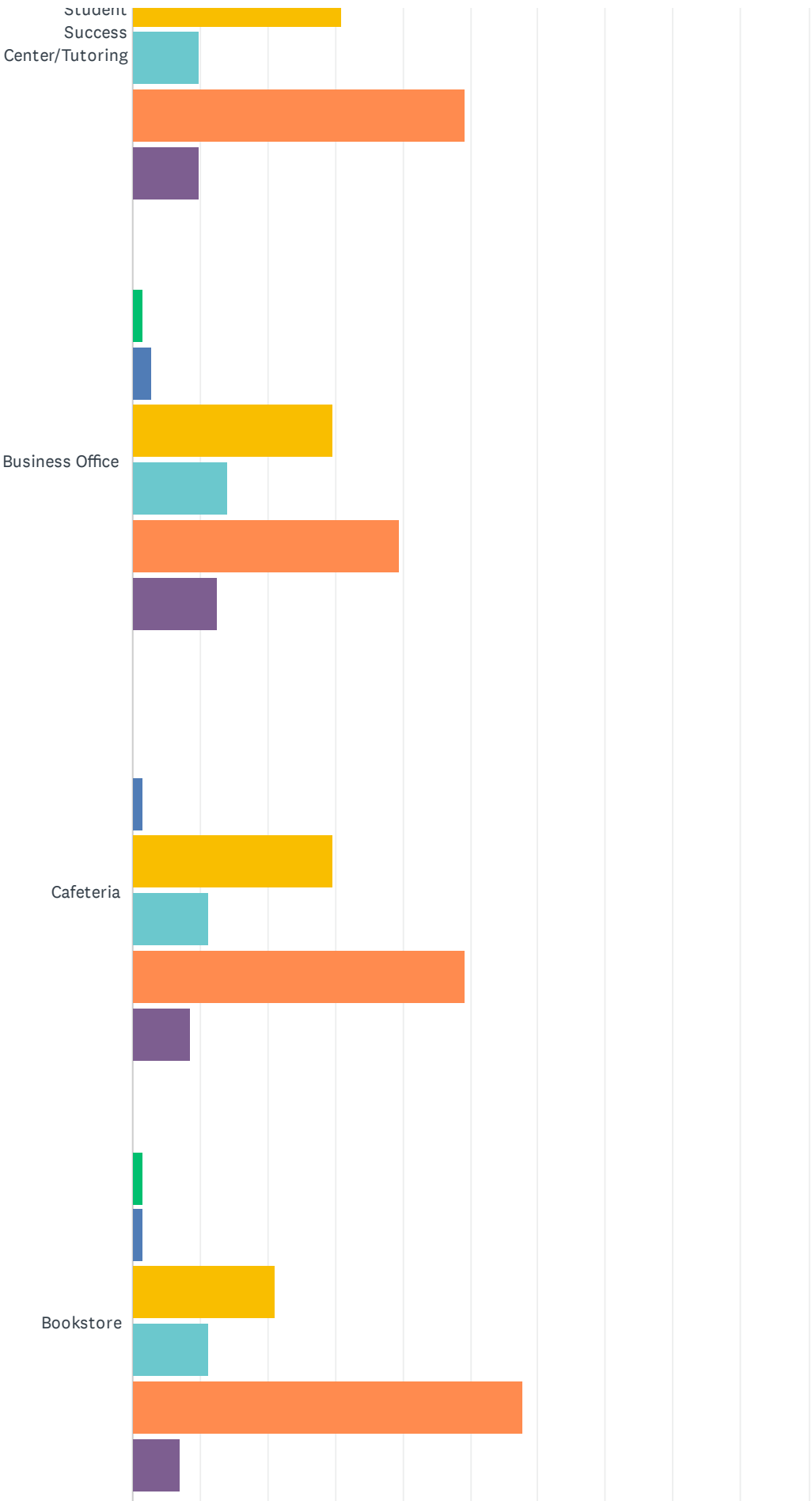
Answered: 71    Skipped: 32



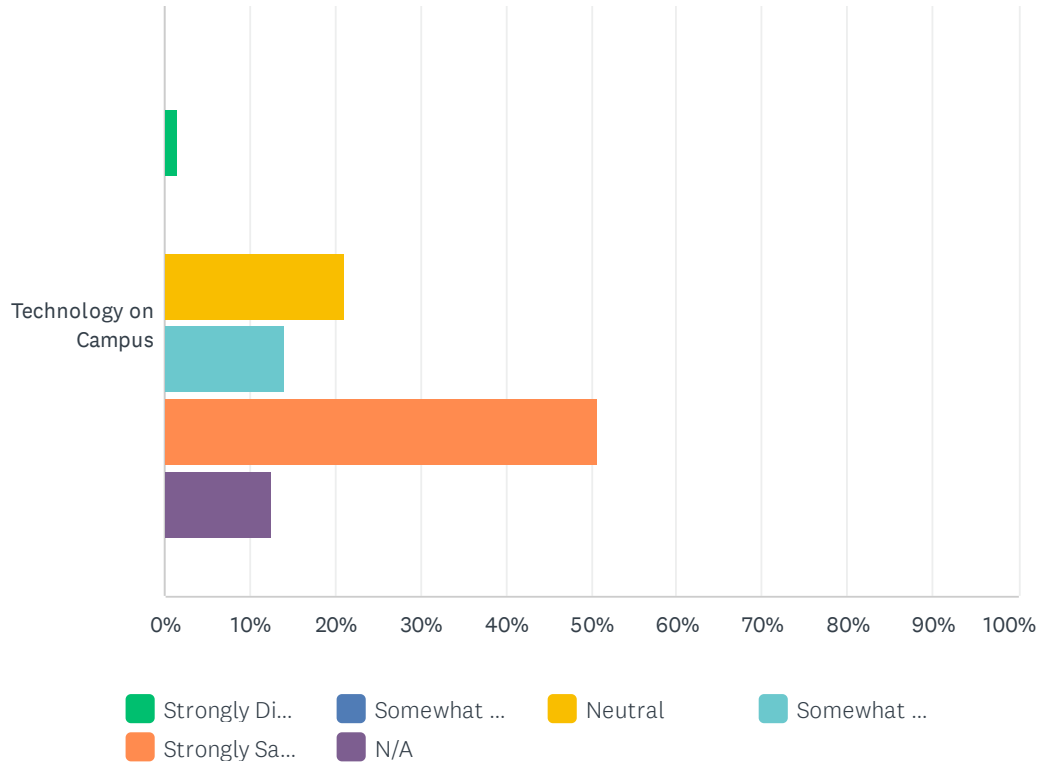
Student Satisfaction Survey Spring 2025



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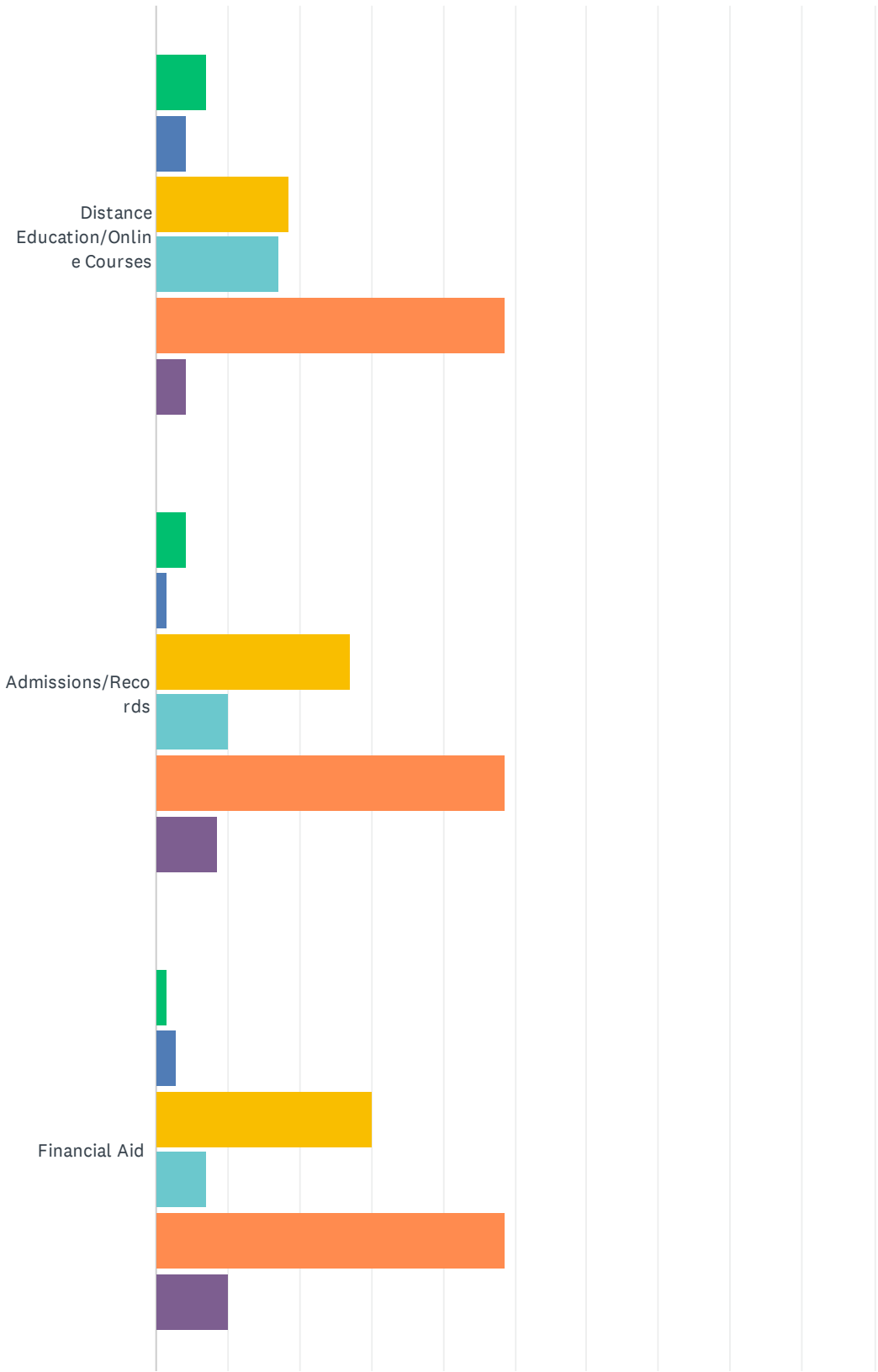
## Student Satisfaction Survey Spring 2025



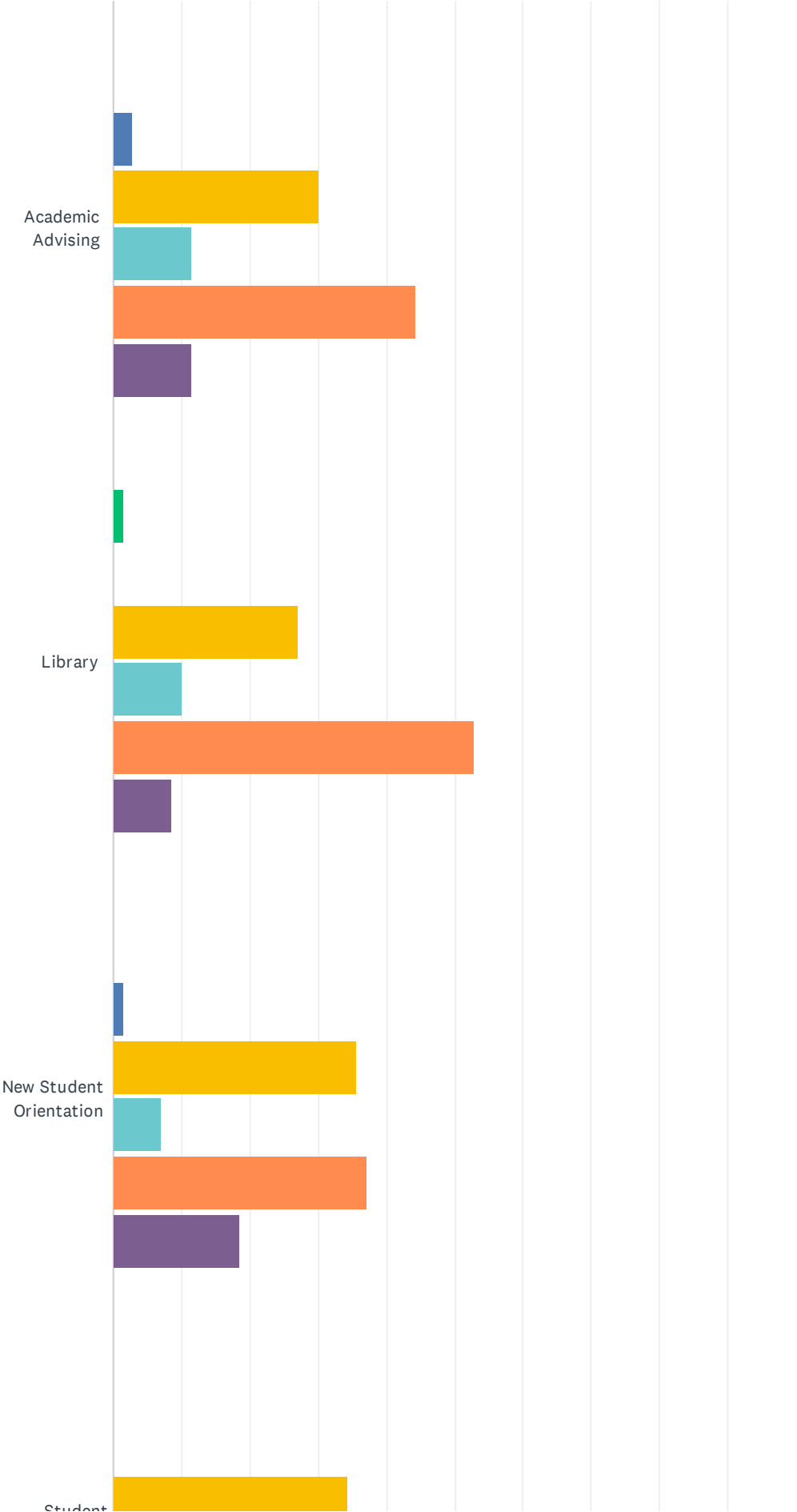
	STRONGLY DISSATISFIED	SOMEWHAT DISSATISFIED	NEUTRAL	SOMEWHAT SATISFIED	STRONGLY SATISFIED	N/A	TOTAL
Distance Education/Online Courses	4.23% 3	5.63% 4	16.90% 12	11.27% 8	54.93% 39	7.04% 5	71
Admissions/Records	2.82% 2	2.82% 2	21.13% 15	14.08% 10	53.52% 38	5.63% 4	71
Financial Aid	2.82% 2	1.41% 1	23.94% 17	11.27% 8	50.70% 36	9.86% 7	71
Academic Advising	1.41% 1	1.41% 1	32.39% 23	5.63% 4	53.52% 38	5.63% 4	71
Library	1.43% 1	0.00% 0	20.00% 14	8.57% 6	65.71% 46	4.29% 3	70
New Student Orientation	0.00% 0	0.00% 0	33.80% 24	11.27% 8	35.21% 25	19.72% 14	71
Student Success Center/Tutoring	0.00% 0	0.00% 0	30.99% 22	9.86% 7	49.30% 35	9.86% 7	71
Business Office	1.41% 1	2.82% 2	29.58% 21	14.08% 10	39.44% 28	12.68% 9	71
Cafeteria	0.00% 0	1.41% 1	29.58% 21	11.27% 8	49.30% 35	8.45% 6	71
Bookstore	1.41% 1	1.41% 1	21.13% 15	11.27% 8	57.75% 41	7.04% 5	71
Technology on Campus	1.41% 1	0.00% 0	21.13% 15	14.08% 10	50.70% 36	12.68% 9	71

Q11 Please rate for the following Departments for QUALITY OF ONLINE SERVICES:

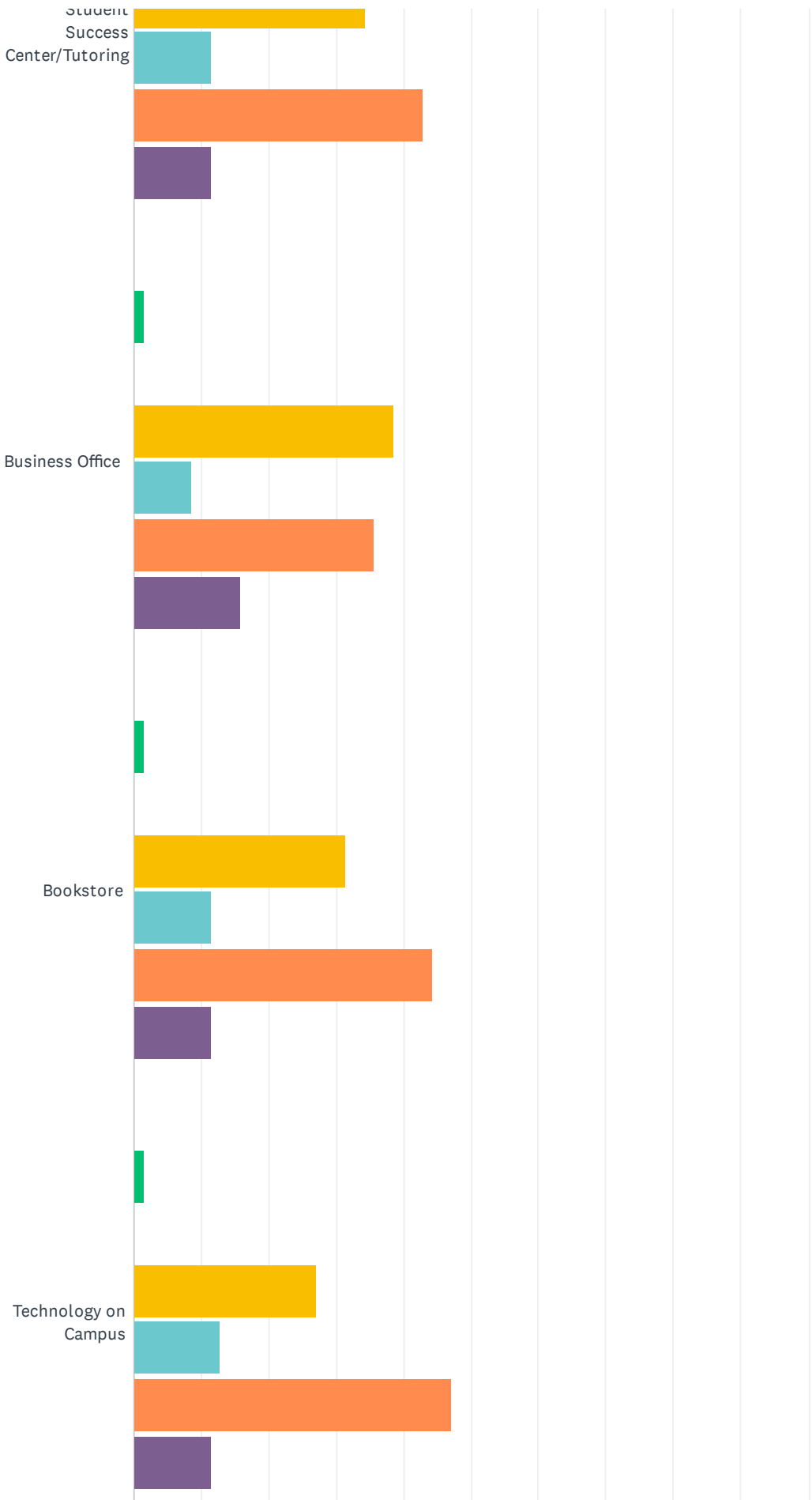
Answered: 70    Skipped: 33



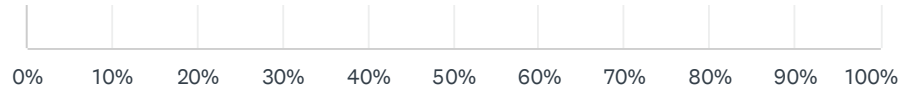
Student Satisfaction Survey Spring 2025



Student Satisfaction Survey Spring 2025



## Student Satisfaction Survey Spring 2025

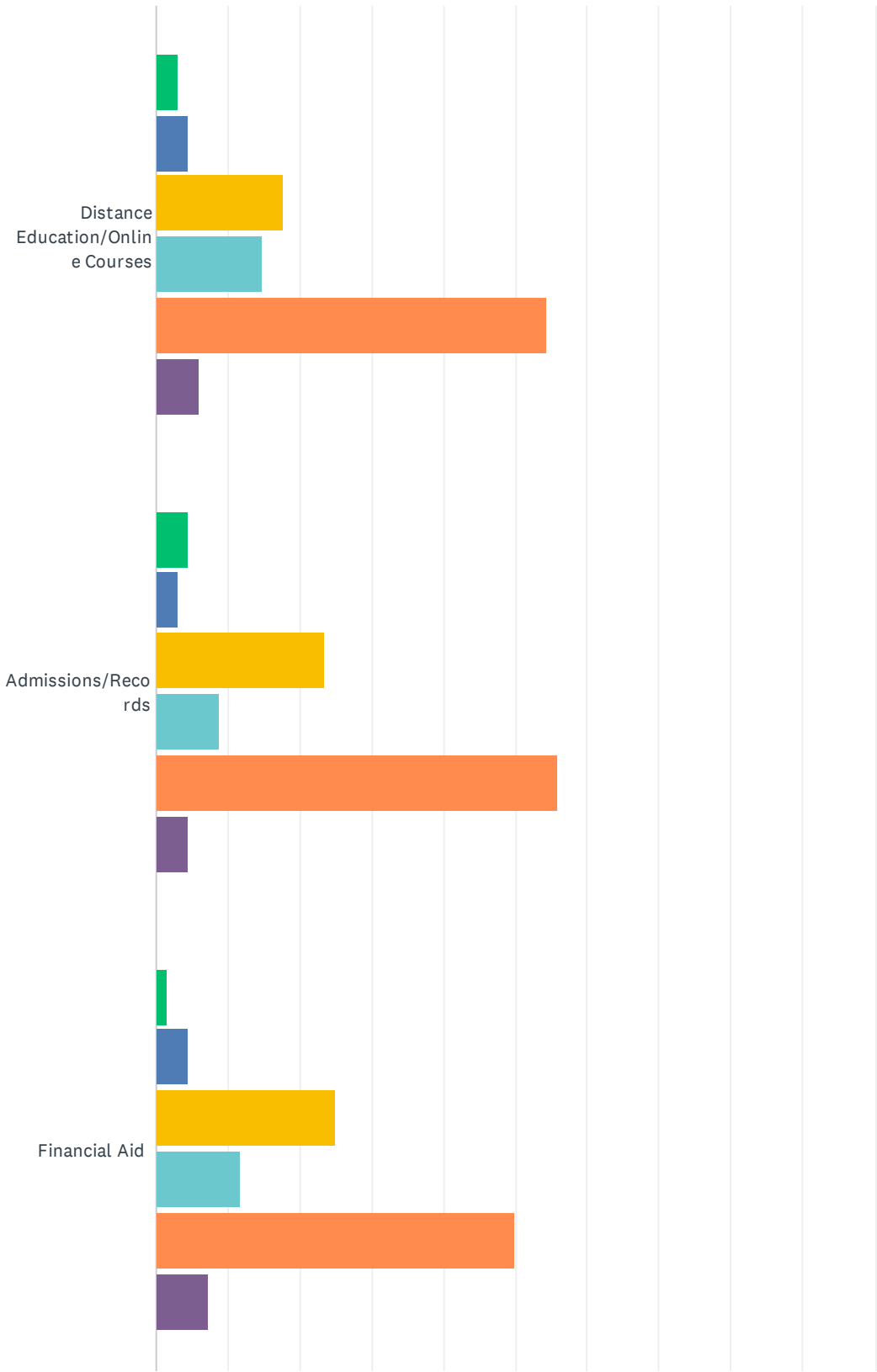


	STRONGLY DISSATISFIED	SOMEWHAT DISSATISFIED	NEUTRAL	SOMEWHAT SATISFIED	STRONGLY SATISFIED	N/A	TOTAL
Distance Education/Online Courses	7.14% 5	4.29% 3	18.57% 13	17.14% 12	48.57% 34	4.29% 3	70
Admissions/Records	4.29% 3	1.43% 1	27.14% 19	10.00% 7	48.57% 34	8.57% 6	70
Financial Aid	1.43% 1	2.86% 2	30.00% 21	7.14% 5	48.57% 34	10.00% 7	70
Academic Advising	0.00% 0	2.86% 2	30.00% 21	11.43% 8	44.29% 31	11.43% 8	70
Library	1.43% 1	0.00% 0	27.14% 19	10.00% 7	52.86% 37	8.57% 6	70
New Student Orientation	0.00% 0	1.43% 1	35.71% 25	7.14% 5	37.14% 26	18.57% 13	70
Student Success Center/Tutoring	0.00% 0	0.00% 0	34.29% 24	11.43% 8	42.86% 30	11.43% 8	70
Business Office	1.43% 1	0.00% 0	38.57% 27	8.57% 6	35.71% 25	15.71% 11	70
Bookstore	1.43% 1	0.00% 0	31.43% 22	11.43% 8	44.29% 31	11.43% 8	70
Technology on Campus	1.43% 1	0.00% 0	27.14% 19	12.86% 9	47.14% 33	11.43% 8	70

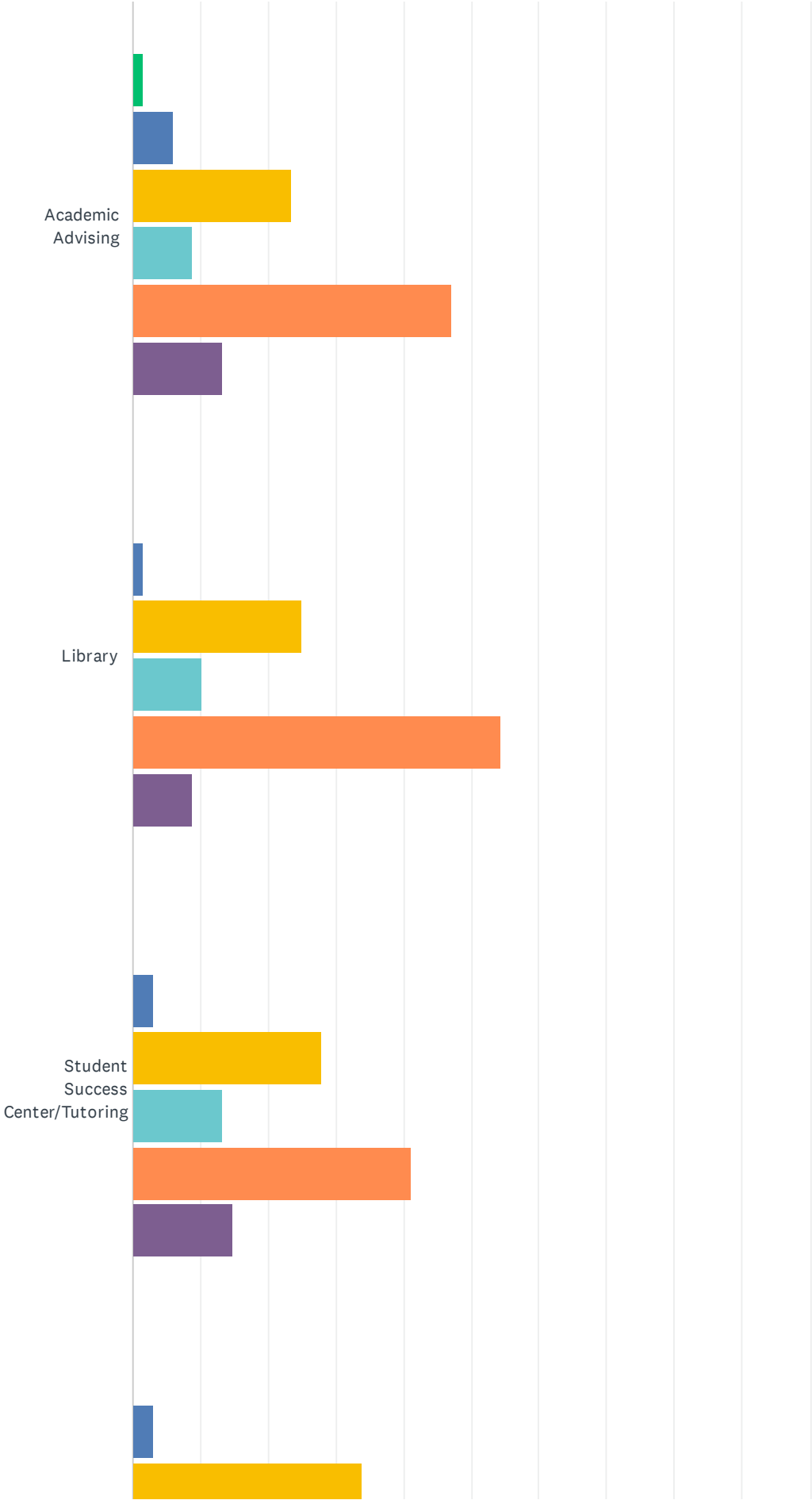


Q12 Please rate for the following Departments for ACCESS TO ONLINE SERVICES:

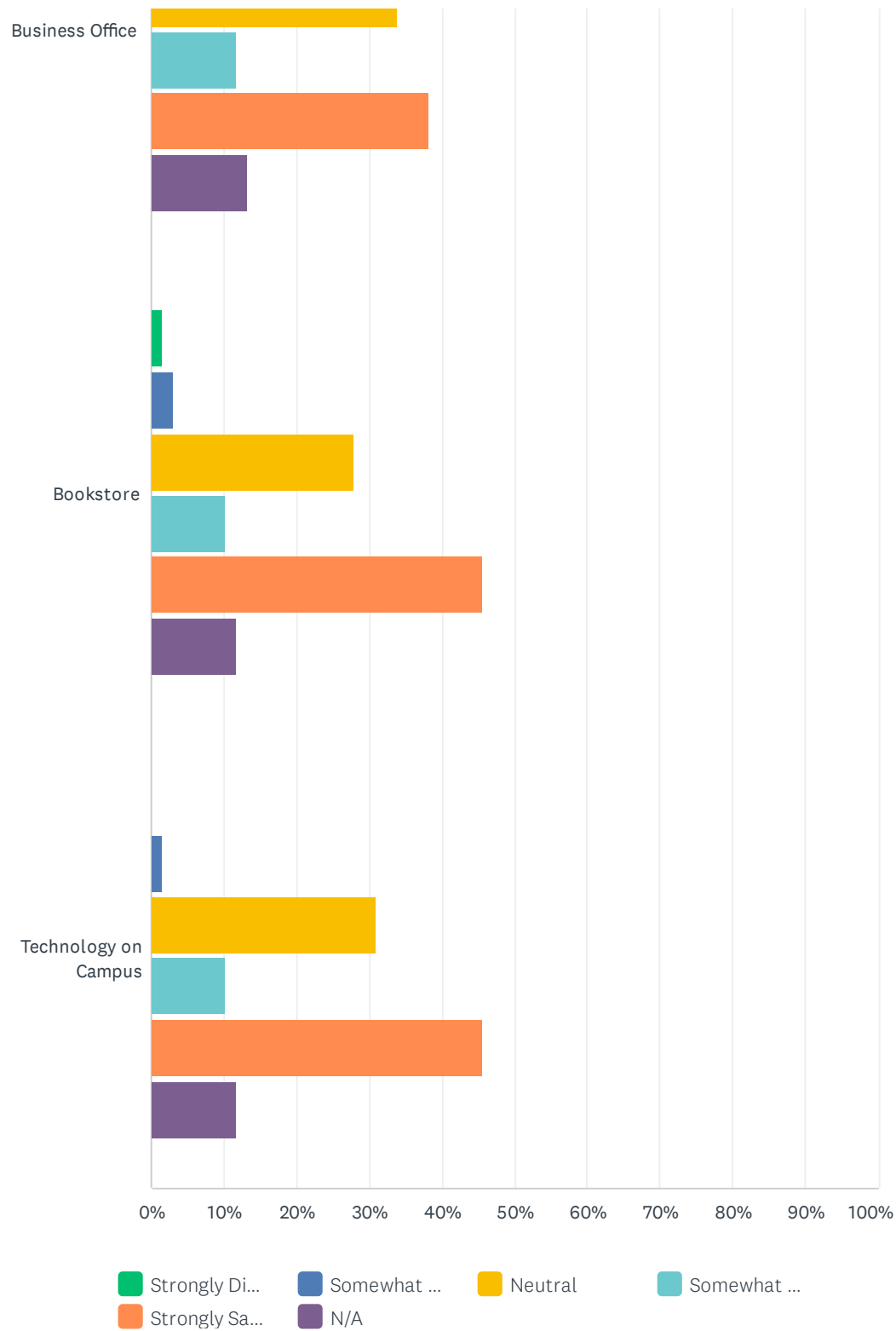
Answered: 68    Skipped: 35



Student Satisfaction Survey Spring 2025



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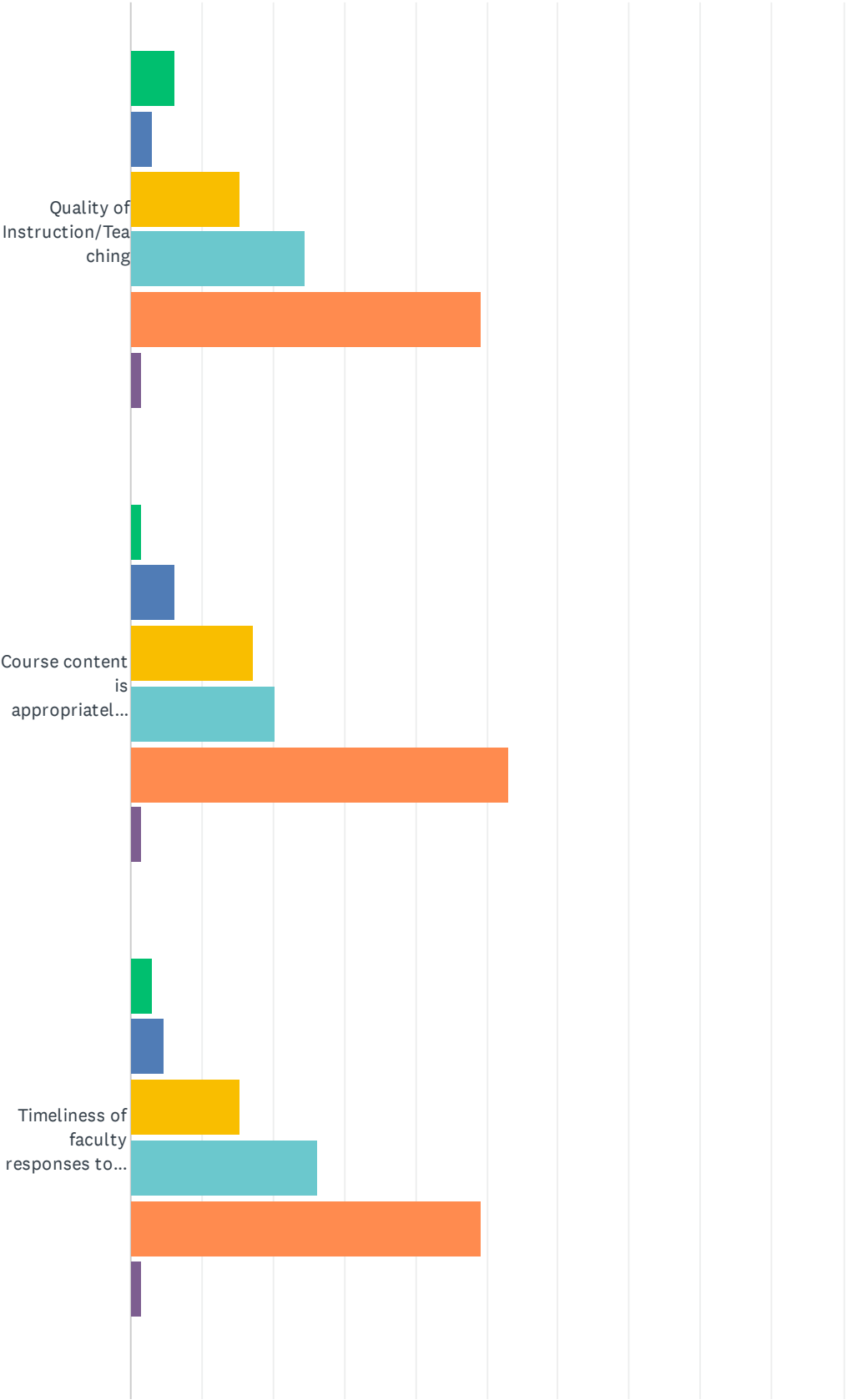


# Student Satisfaction Survey Spring 2025

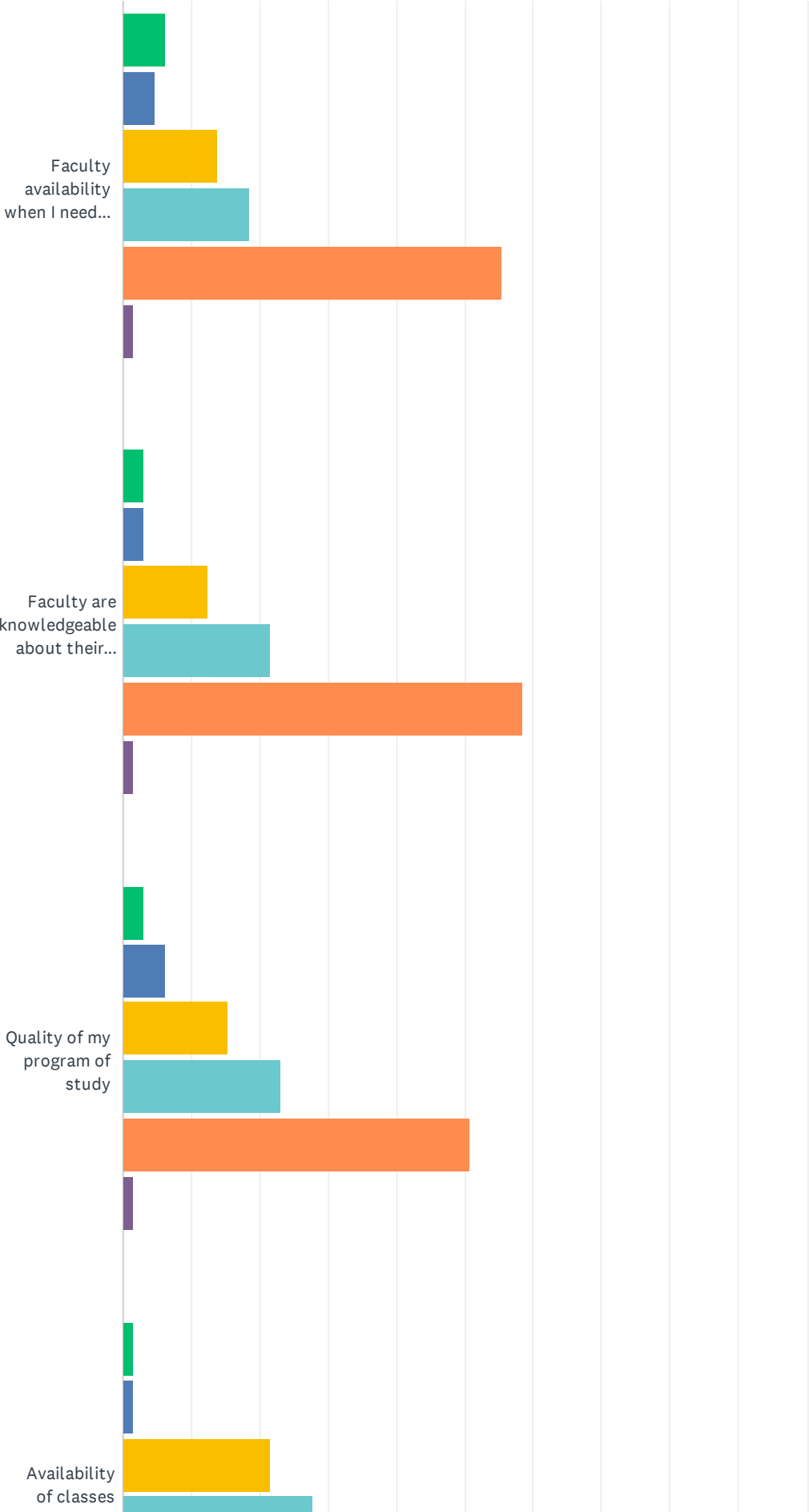
	STRONGLY DISSATISFIED	SOMEWHAT DISSATISFIED	NEUTRAL	SOMEWHAT SATISFIED	STRONGLY SATISFIED	N/A	TOTAL
Distance Education/Online Courses	2.94% 2	4.41% 3	17.65% 12	14.71% 10	54.41% 37	5.88% 4	68
Admissions/Records	4.41% 3	2.94% 2	23.53% 16	8.82% 6	55.88% 38	4.41% 3	68
Financial Aid	1.47% 1	4.41% 3	25.00% 17	11.76% 8	50.00% 34	7.35% 5	68
Academic Advising	1.47% 1	5.88% 4	23.53% 16	8.82% 6	47.06% 32	13.24% 9	68
Library	0.00% 0	1.47% 1	25.00% 17	10.29% 7	54.41% 37	8.82% 6	68
Student Success Center/Tutoring	0.00% 0	2.94% 2	27.94% 19	13.24% 9	41.18% 28	14.71% 10	68
Business Office	0.00% 0	2.94% 2	33.82% 23	11.76% 8	38.24% 26	13.24% 9	68
Bookstore	1.47% 1	2.94% 2	27.94% 19	10.29% 7	45.59% 31	11.76% 8	68
Technology on Campus	0.00% 0	1.47% 1	30.88% 21	10.29% 7	45.59% 31	11.76% 8	68

Q13 Academics/Instruction

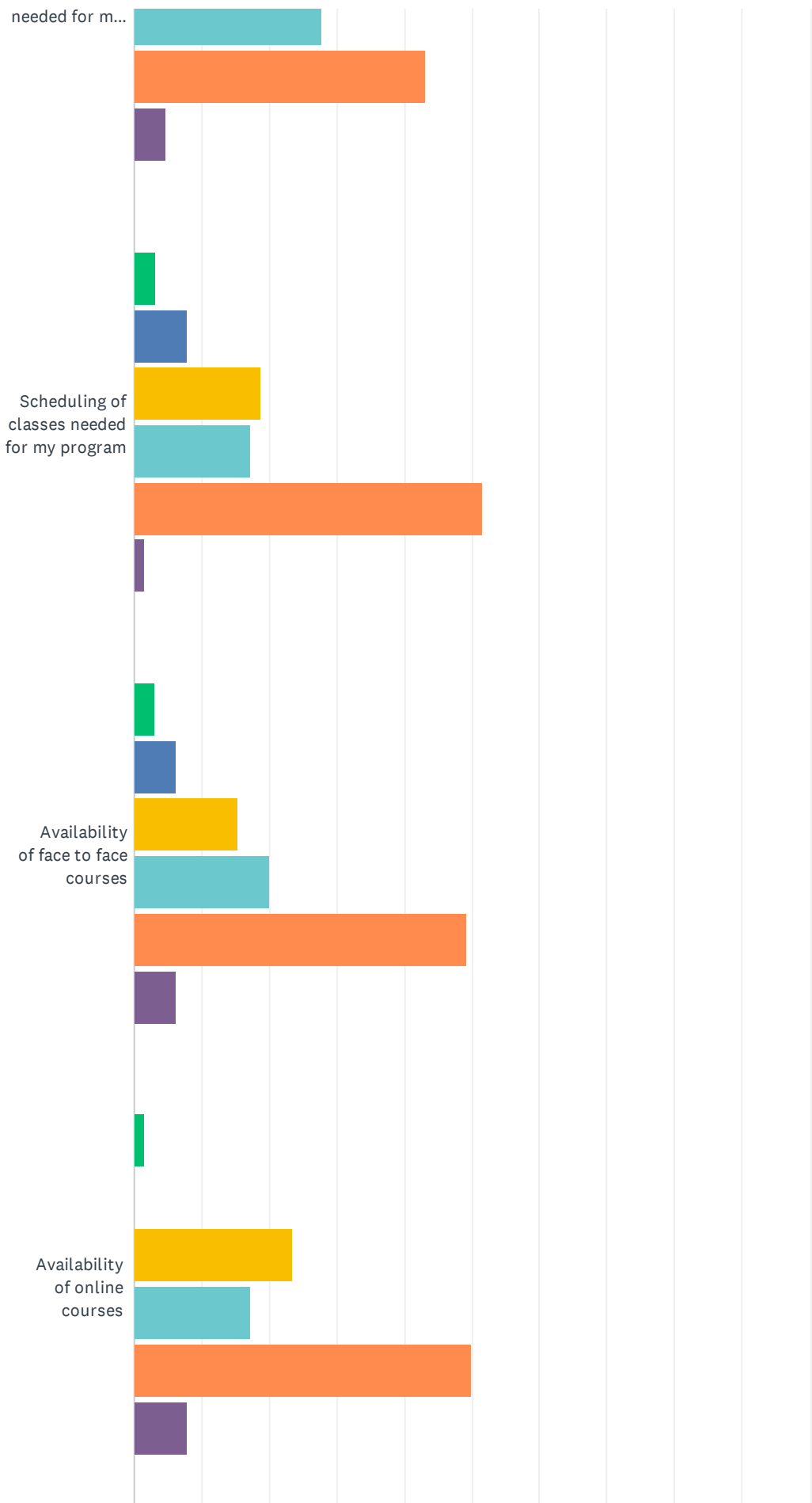
Answered: 65    Skipped: 38



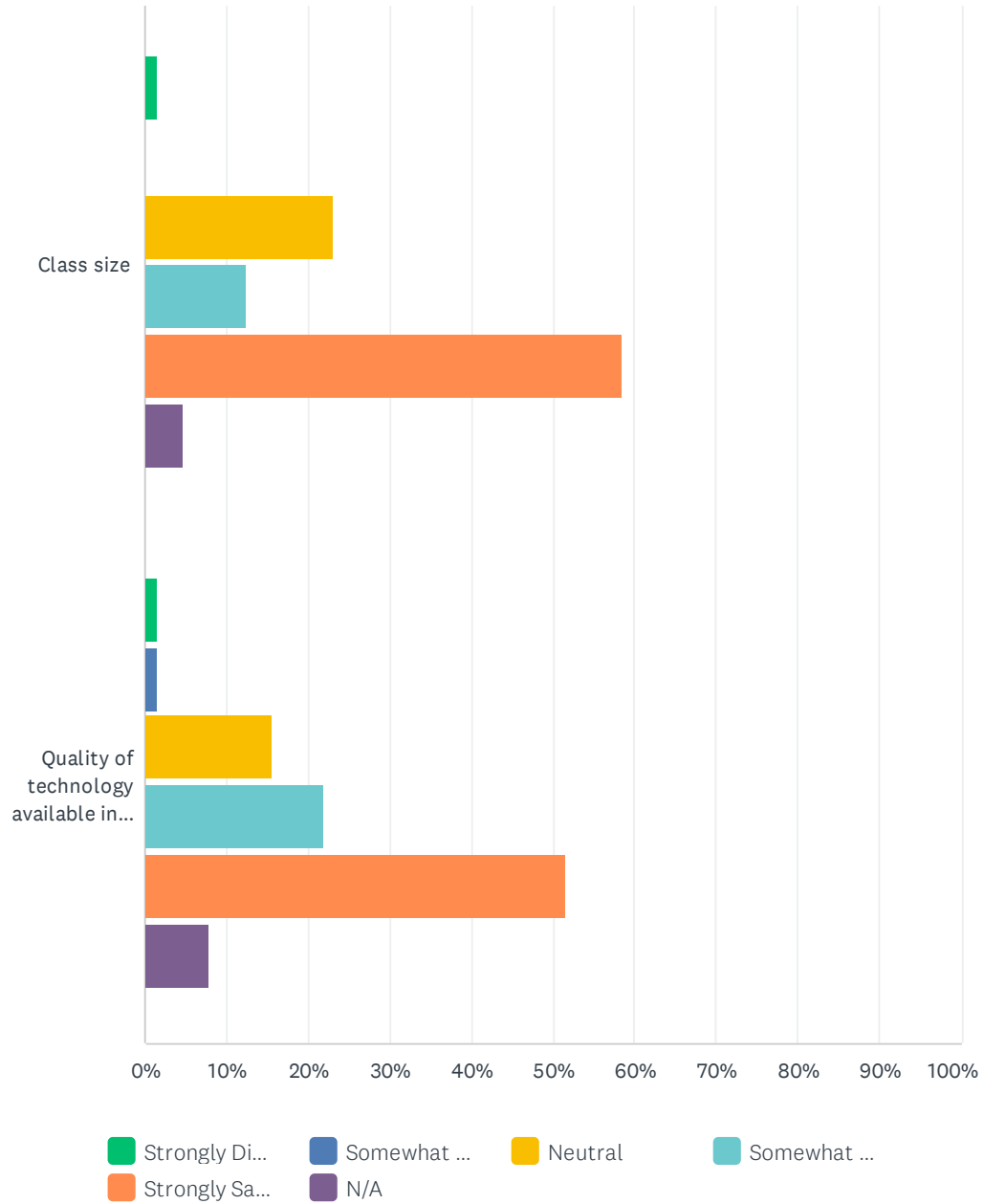
Student Satisfaction Survey Spring 2025



Student Satisfaction Survey Spring 2025



## Student Satisfaction Survey Spring 2025



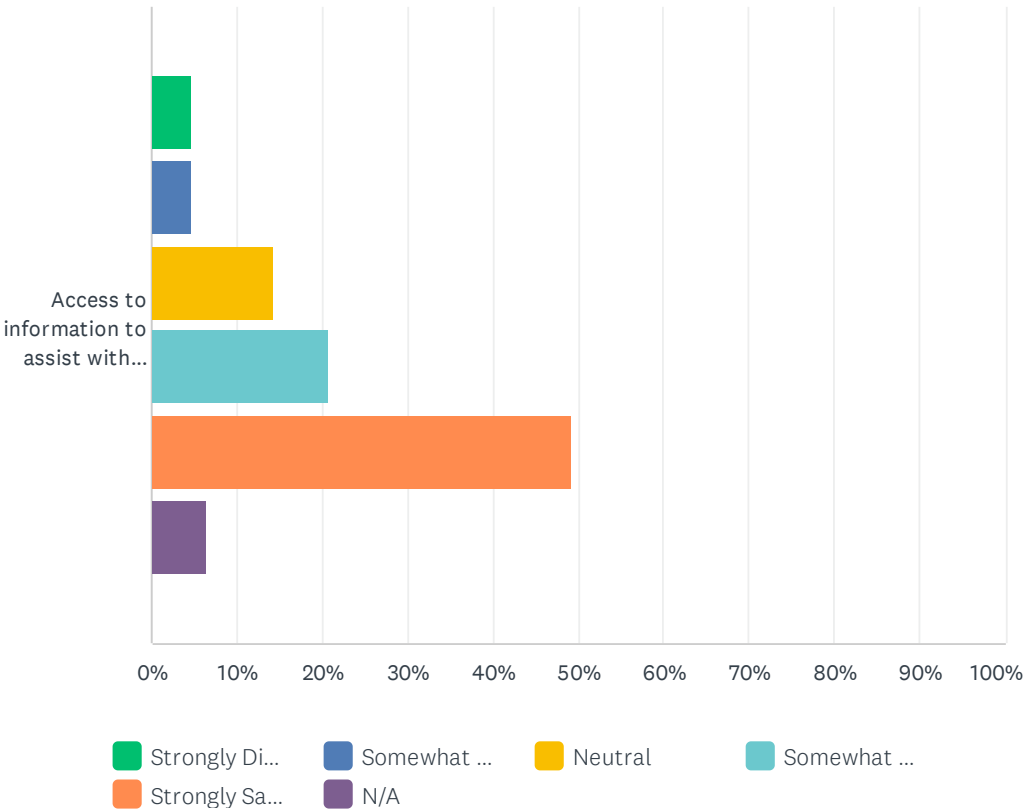


# Student Satisfaction Survey Spring 2025

	STRONGLY DISSATISFIED	SOMEWHAT DISSATISFIED	NEUTRAL	SOMEWHAT SATISFIED	STRONGLY SATISFIED	N/A	TOTAL
Quality of Instruction/Teaching	6.15% 4	3.08% 2	15.38% 10	24.62% 16	49.23% 32	1.54% 1	65
Course content is appropriately challenging for my program of study	1.56% 1	6.25% 4	17.19% 11	20.31% 13	53.13% 34	1.56% 1	64
Timeliness of faculty responses to my questions	3.08% 2	4.62% 3	15.38% 10	26.15% 17	49.23% 32	1.54% 1	65
Faculty availability when I need help	6.15% 4	4.62% 3	13.85% 9	18.46% 12	55.38% 36	1.54% 1	65
Faculty are knowledgeable about their subject areas	3.08% 2	3.08% 2	12.31% 8	21.54% 14	58.46% 38	1.54% 1	65
Quality of my program of study	3.08% 2	6.15% 4	15.38% 10	23.08% 15	50.77% 33	1.54% 1	65
Availability of classes needed for my program of study	1.54% 1	1.54% 1	21.54% 14	27.69% 18	43.08% 28	4.62% 3	65
Scheduling of classes needed for my program	3.13% 2	7.81% 5	18.75% 12	17.19% 11	51.56% 33	1.56% 1	64
Availability of face to face courses	3.08% 2	6.15% 4	15.38% 10	20.00% 13	49.23% 32	6.15% 4	65
Availability of online courses	1.56% 1	0.00% 0	23.44% 15	17.19% 11	50.00% 32	7.81% 5	64
Class size	1.54% 1	0.00% 0	23.08% 15	12.31% 8	58.46% 38	4.62% 3	65
Quality of technology available in the classroom	1.56% 1	1.56% 1	15.63% 10	21.88% 14	51.56% 33	7.81% 5	64

Q14 Distance Education/Online Courses

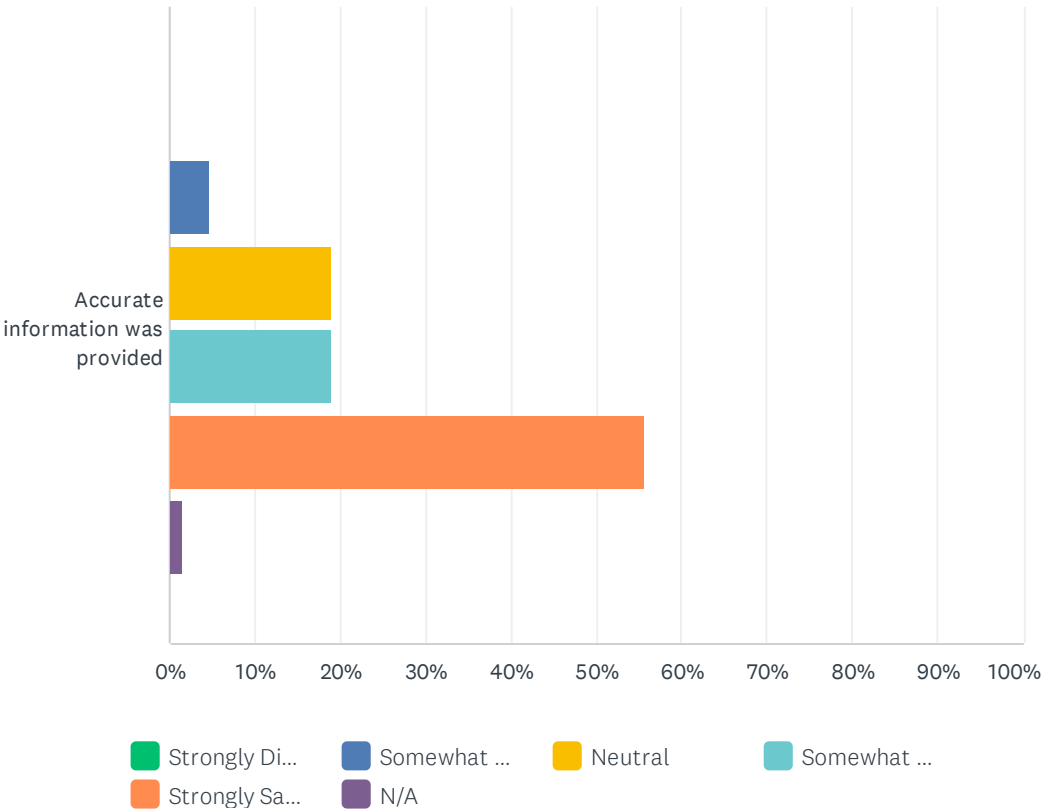
Answered: 63    Skipped: 40



	STRONGLY DISSATISFIED	SOMEWHAT DISSATISFIED	NEUTRAL	SOMEWHAT SATISFIED	STRONGLY SATISFIED	N/A	TOTAL
Access to information to assist with technology required for online course	4.76% 3	4.76% 3	14.29% 9	20.63% 13	49.21% 31	6.35% 4	63

Q15 Admission/Records

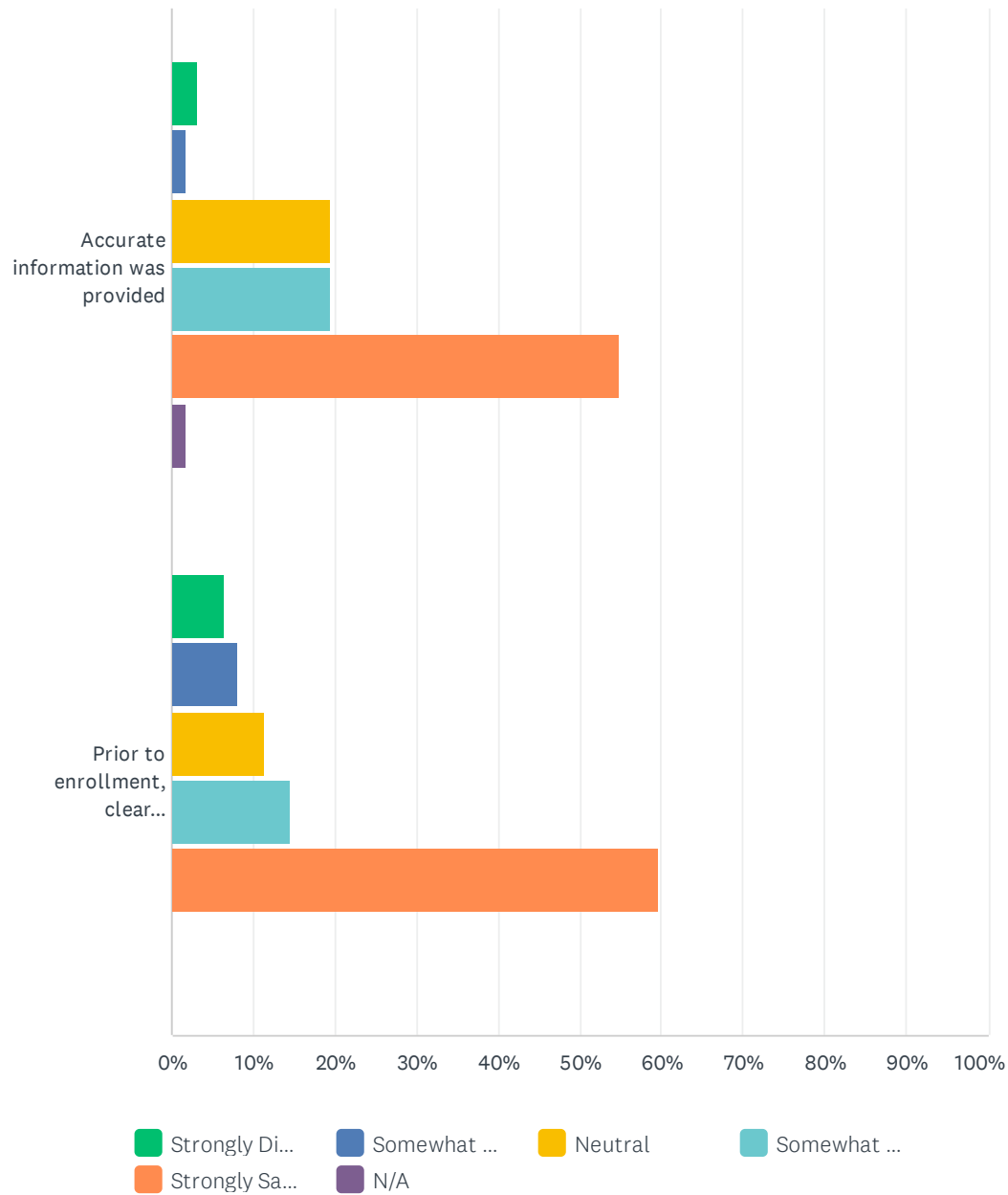
Answered: 63    Skipped: 40



	STRONGLY DISSATISFIED	SOMEWHAT DISSATISFIED	NEUTRAL	SOMEWHAT SATISFIED	STRONGLY SATISFIED	N/A	TOTAL
Accurate information was provided	0.00% 0	4.76% 3	19.05% 12	19.05% 12	55.56% 35	1.59% 1	63

## Q16 Financial Aid

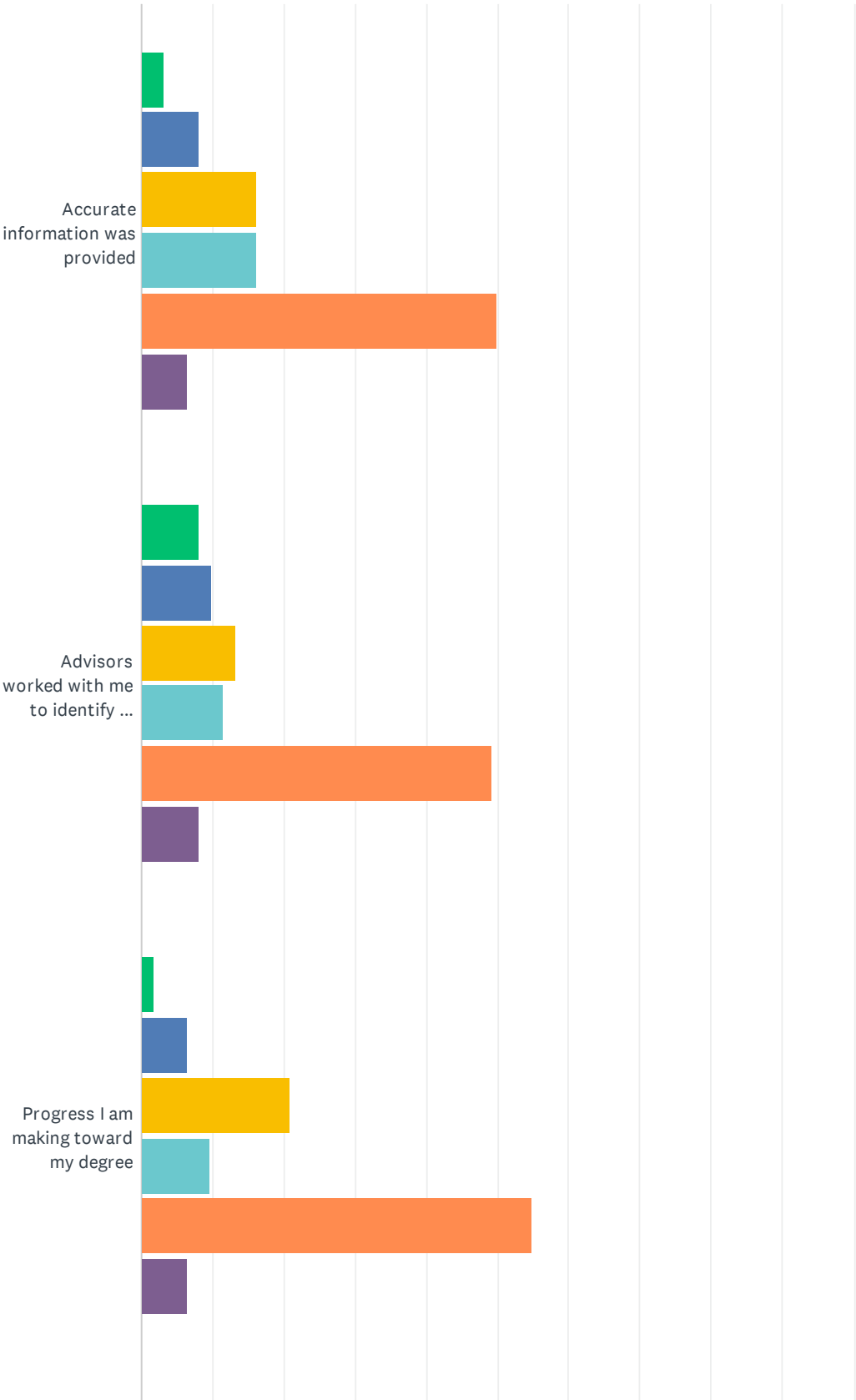
Answered: 63   Skipped: 40



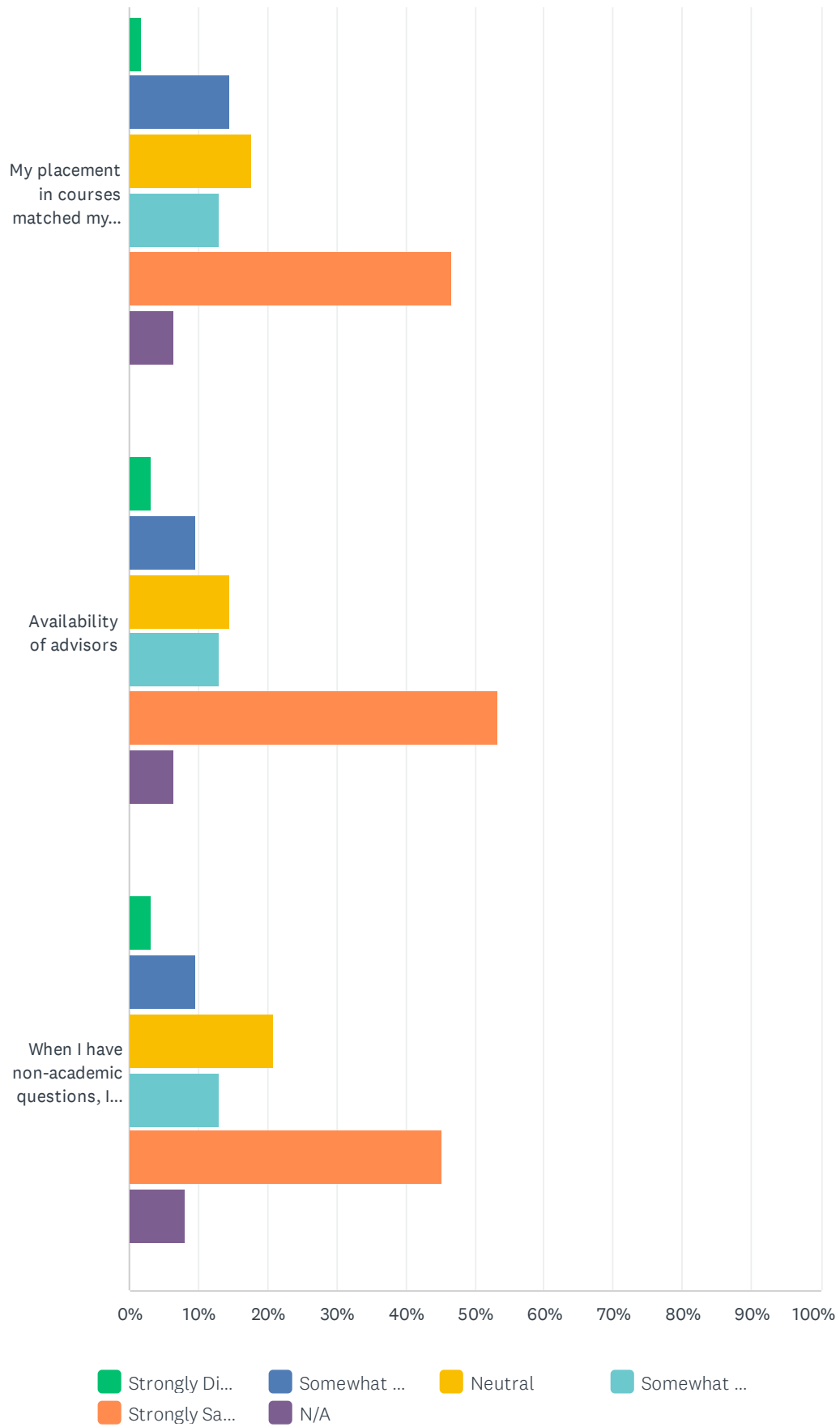
	STRONGLY DISSATISFIED	SOMEWHAT DISSATISFIED	NEUTRAL	SOMEWHAT SATISFIED	STRONGLY SATISFIED	N/A	TOTAL
Accurate information was provided	3.23% 2	1.61% 1	19.35% 12	19.35% 12	54.84% 34	1.61% 1	62
Prior to enrollment, clear information was provided about the cost of my education	6.45% 4	8.06% 5	11.29% 7	14.52% 9	59.68% 37	0.00% 0	62

Q17 Academic Advising

Answered: 62    Skipped: 41



# Student Satisfaction Survey Spring 2025

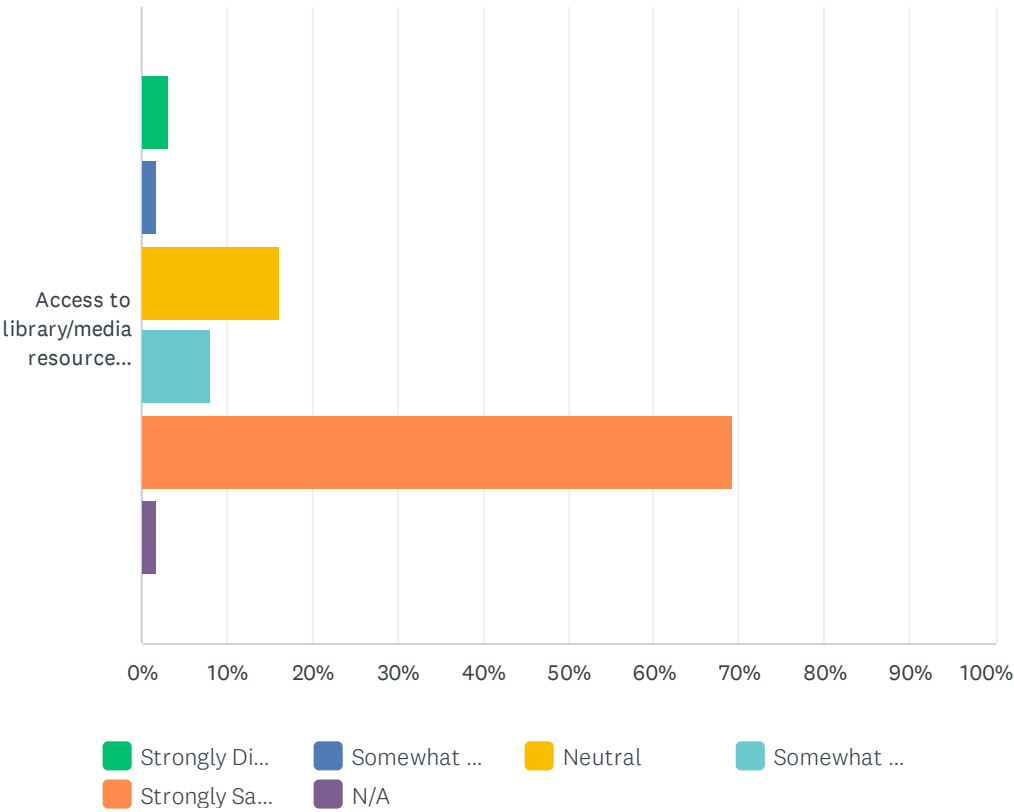


# Student Satisfaction Survey Spring 2025

	STRONGLY DISSATISFIED	SOMEWHAT DISSATISFIED	NEUTRAL	SOMEWHAT SATISFIED	STRONGLY SATISFIED	N/A	TOTAL
Accurate information was provided	3.23% 2	8.06% 5	16.13% 10	16.13% 10	50.00% 31	6.45% 4	62
Advisors worked with me to identify a program of study that met my goals	8.20% 5	9.84% 6	13.11% 8	11.48% 7	49.18% 30	8.20% 5	61
Progress I am making toward my degree	1.61% 1	6.45% 4	20.97% 13	9.68% 6	54.84% 34	6.45% 4	62
My placement in courses matched my academic preparation	1.61% 1	14.52% 9	17.74% 11	12.90% 8	46.77% 29	6.45% 4	62
Availability of advisors	3.23% 2	9.68% 6	14.52% 9	12.90% 8	53.23% 33	6.45% 4	62
When I have non-academic questions, I can reach someone who can help me in a timely manner	3.23% 2	9.68% 6	20.97% 13	12.90% 8	45.16% 28	8.06% 5	62

Q18 Library

Answered: 62    Skipped: 41

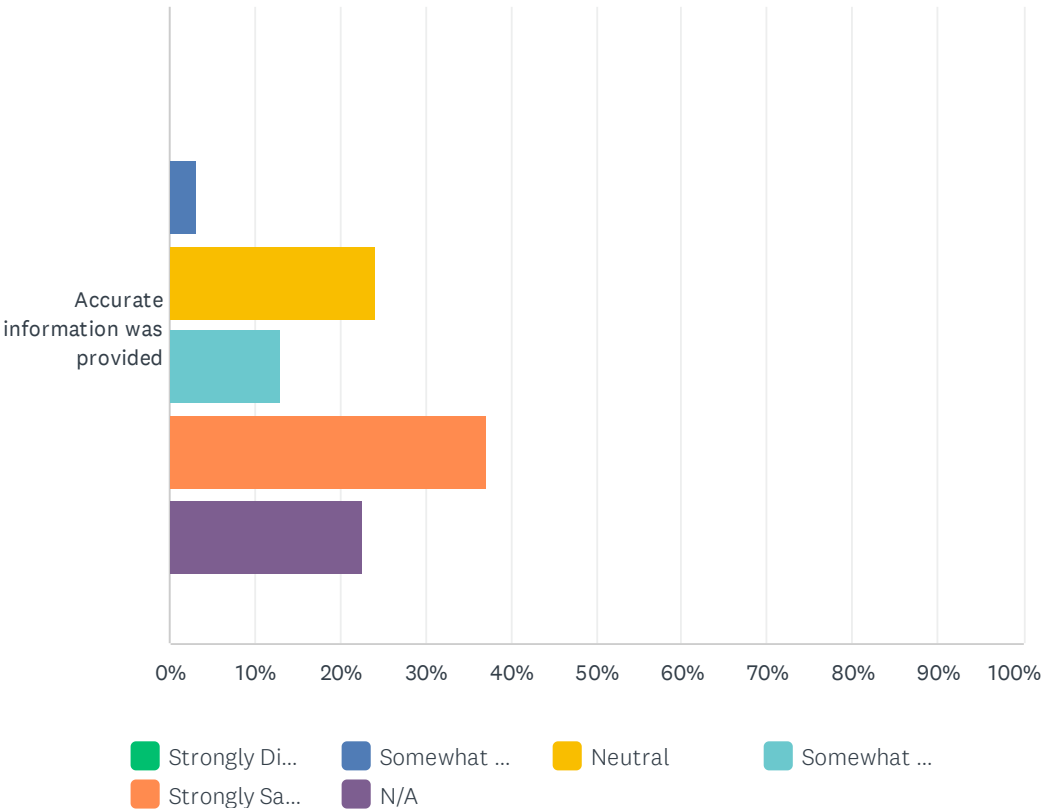


	STRONGLY DISSATISFIED	SOMEWHAT DISSATISFIED	NEUTRAL	SOMEWHAT SATISFIED	STRONGLY SATISFIED	N/A	TOTAL
Access to library/media resource material	3.23% 2	1.61% 1	16.13% 10	8.06% 5	69.35% 43	1.61% 1	62



Q19 New Student Orientation

Answered: 62    Skipped: 41

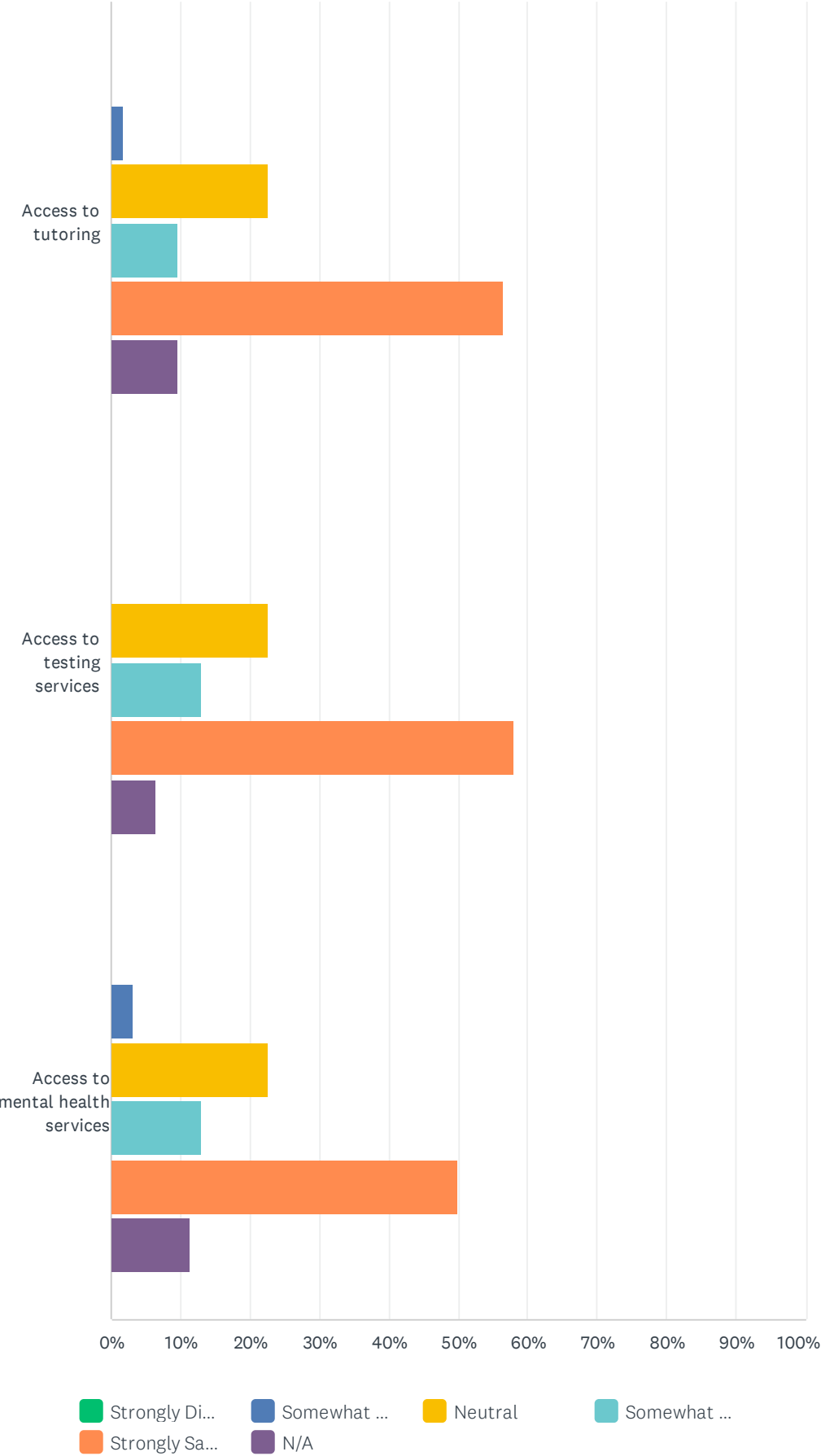


	STRONGLY DISSATISFIED	SOMEWHAT DISSATISFIED	NEUTRAL	SOMEWHAT SATISFIED	STRONGLY SATISFIED	N/A	TOTAL
Accurate information was provided	0.00% 0	3.23% 2	24.19% 15	12.90% 8	37.10% 23	22.58% 14	62

## Q20 Student Success Center/Tutoring

Answered: 62   Skipped: 41

Student Satisfaction Survey Spring 2025



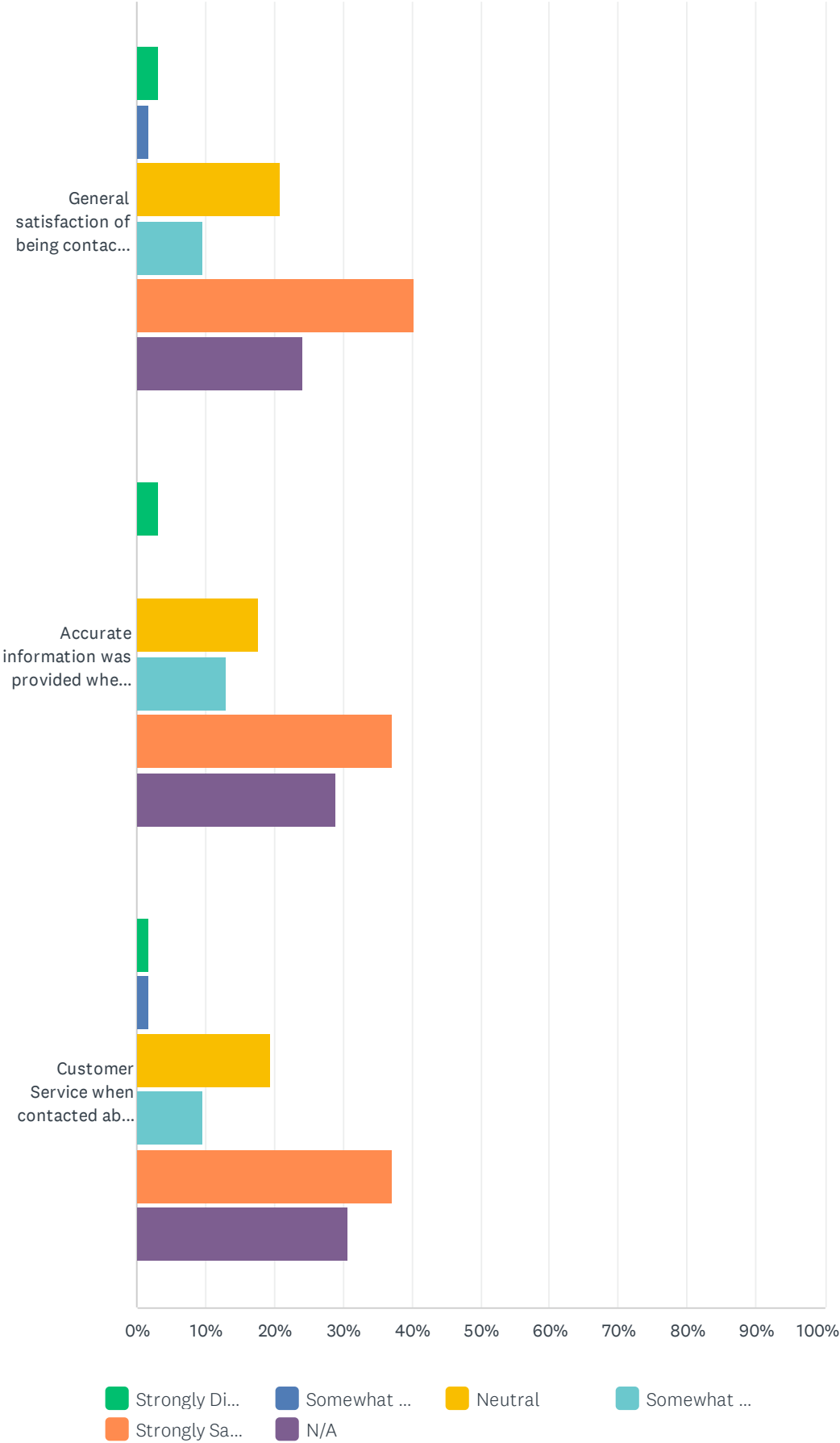
# Student Satisfaction Survey Spring 2025

	STRONGLY DISSATISFIED	SOMEWHAT DISSATISFIED	NEUTRAL	SOMEWHAT SATISFIED	STRONGLY SATISFIED	N/A	TOTAL
Access to tutoring	0.00% 0	1.61% 1	22.58% 14	9.68% 6	56.45% 35	9.68% 6	62
Access to testing services	0.00% 0	0.00% 0	22.58% 14	12.90% 8	58.06% 36	6.45% 4	62
Access to mental health services	0.00% 0	3.23% 2	22.58% 14	12.90% 8	50.00% 31	11.29% 7	62

## Q21 Starfish Early Alert System

Answered: 62   Skipped: 41

Student Satisfaction Survey Spring 2025

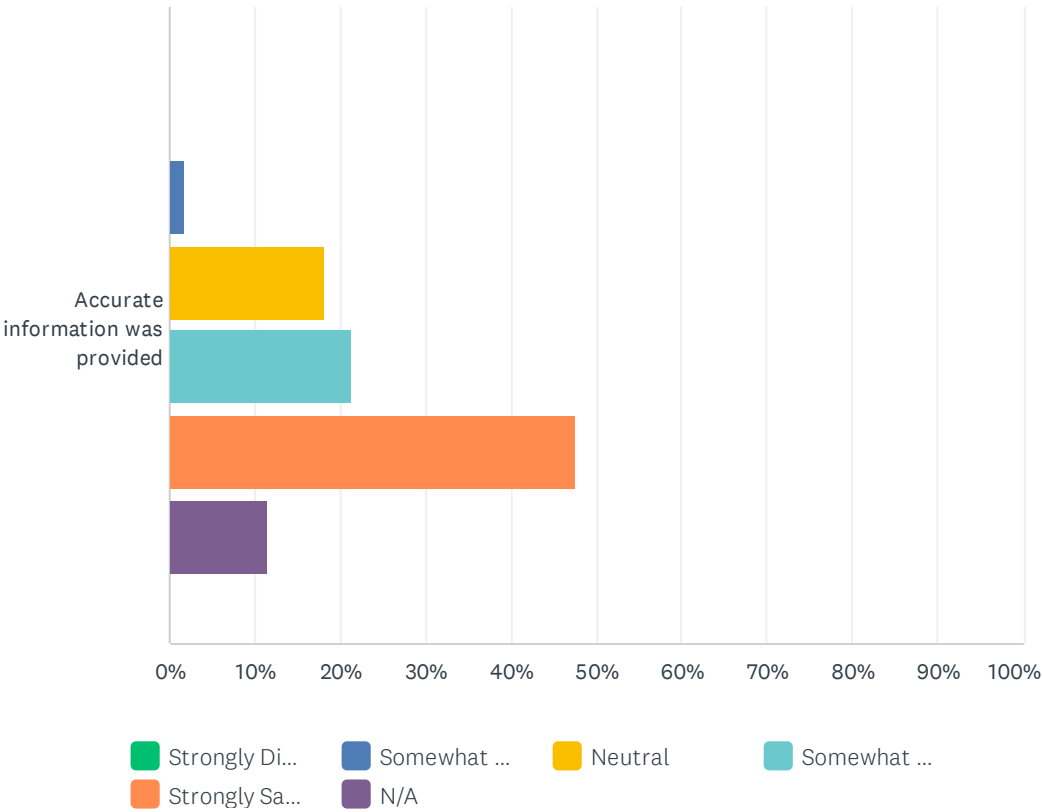


# Student Satisfaction Survey Spring 2025

	STRONGLY DISSATISFIED	SOMEWHAT DISSATISFIED	NEUTRAL	SOMEWHAT SATISFIED	STRONGLY SATISFIED	N/A	TOTAL
General satisfaction of being contacted about poor academic performance	3.23% 2	1.61% 1	20.97% 13	9.68% 6	40.32% 25	24.19% 15	62
Accurate information was provided when contacted about poor academic performance	3.23% 2	0.00% 0	17.74% 11	12.90% 8	37.10% 23	29.03% 18	62
Customer Service when contacted about poor academic performance	1.61% 1	1.61% 1	19.35% 12	9.68% 6	37.10% 23	30.65% 19	62

Q22 Business Office

Answered: 61    Skipped: 42



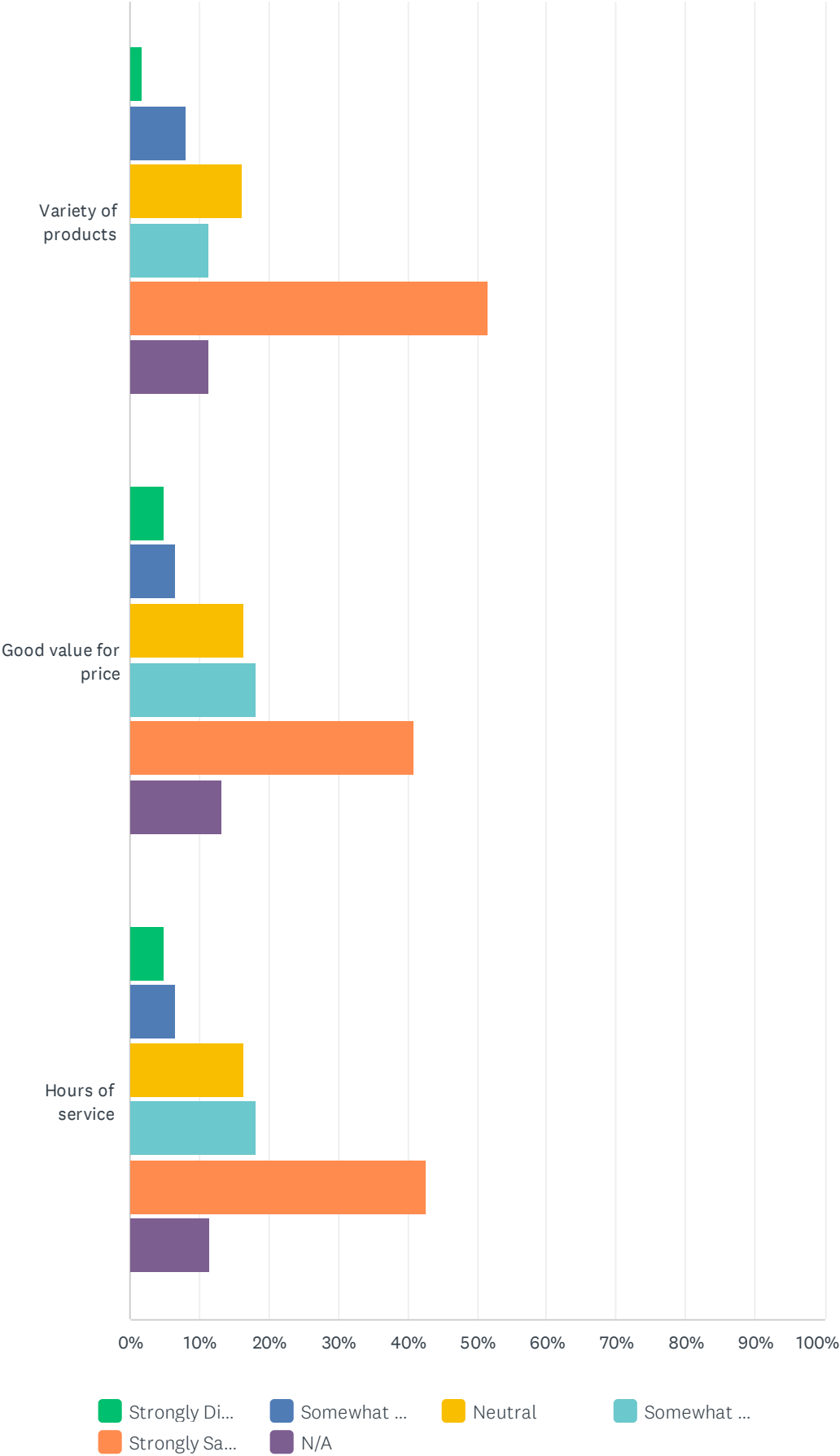
	STRONGLY DISSATISFIED	SOMEWHAT DISSATISFIED	NEUTRAL	SOMEWHAT SATISFIED	STRONGLY SATISFIED	N/A	TOTAL
Accurate information was provided	0.00% 0	1.64% 1	18.03% 11	21.31% 13	47.54% 29	11.48% 7	61



## Q23 Cafeteria

Answered: 62   Skipped: 41

Student Satisfaction Survey Spring 2025

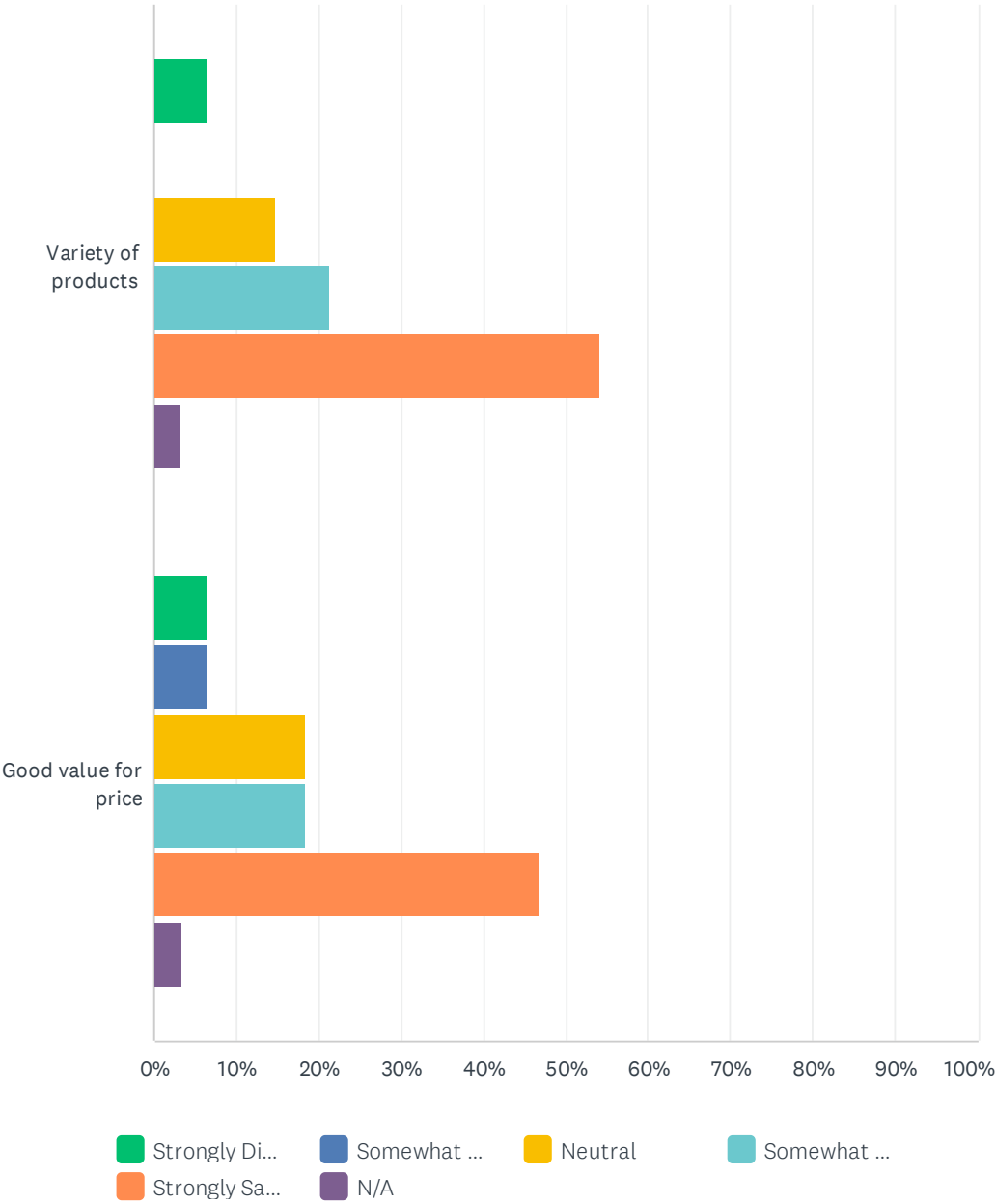


# Student Satisfaction Survey Spring 2025

	STRONGLY DISSATISFIED	SOMEWHAT DISSATISFIED	NEUTRAL	SOMEWHAT SATISFIED	STRONGLY SATISFIED	N/A	TOTAL
Variety of products	1.61% 1	8.06% 5	16.13% 10	11.29% 7	51.61% 32	11.29% 7	62
Good value for price	4.92% 3	6.56% 4	16.39% 10	18.03% 11	40.98% 25	13.11% 8	61
Hours of service	4.92% 3	6.56% 4	16.39% 10	18.03% 11	42.62% 26	11.48% 7	61

Q24 Bookstore

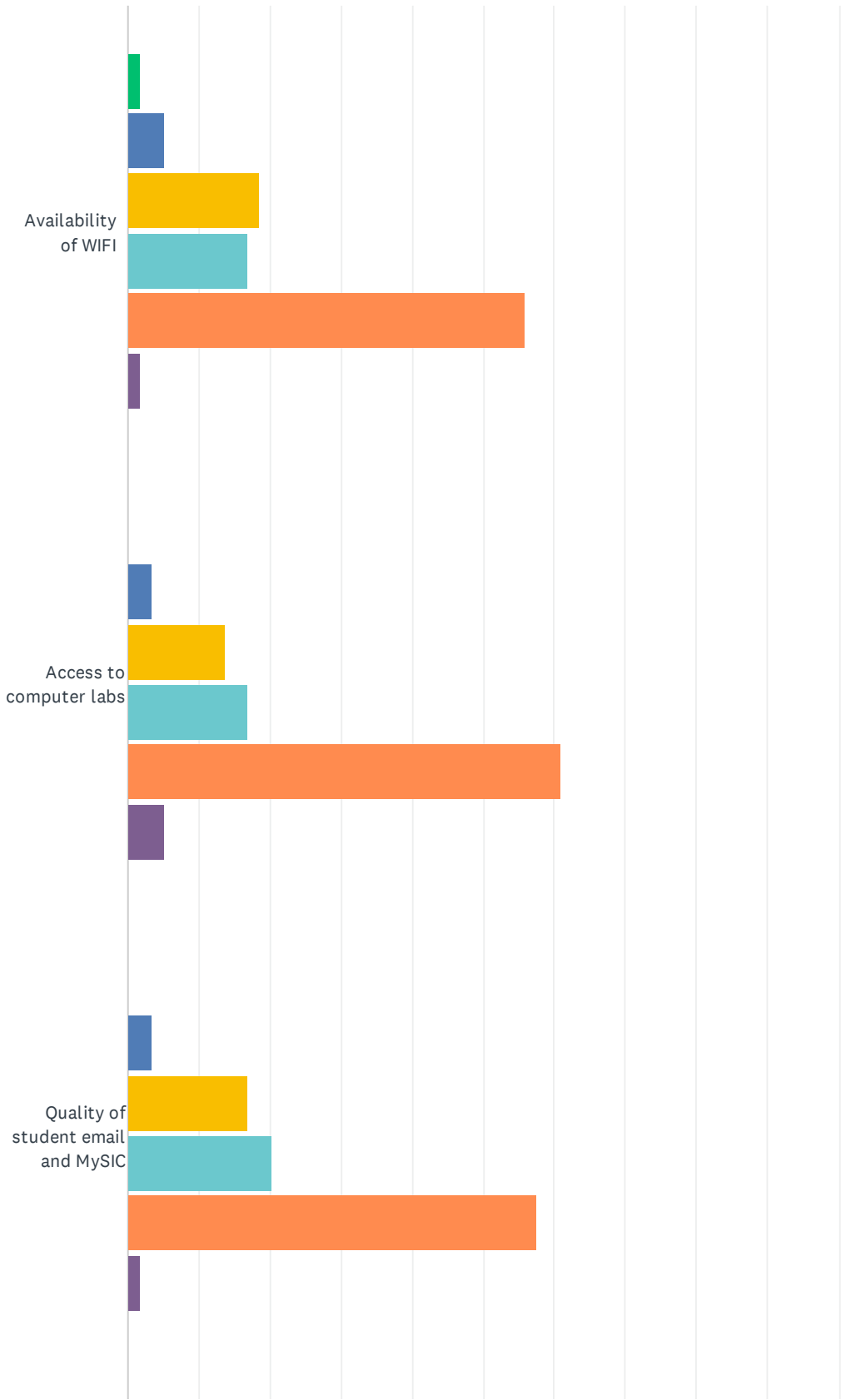
Answered: 61    Skipped: 42



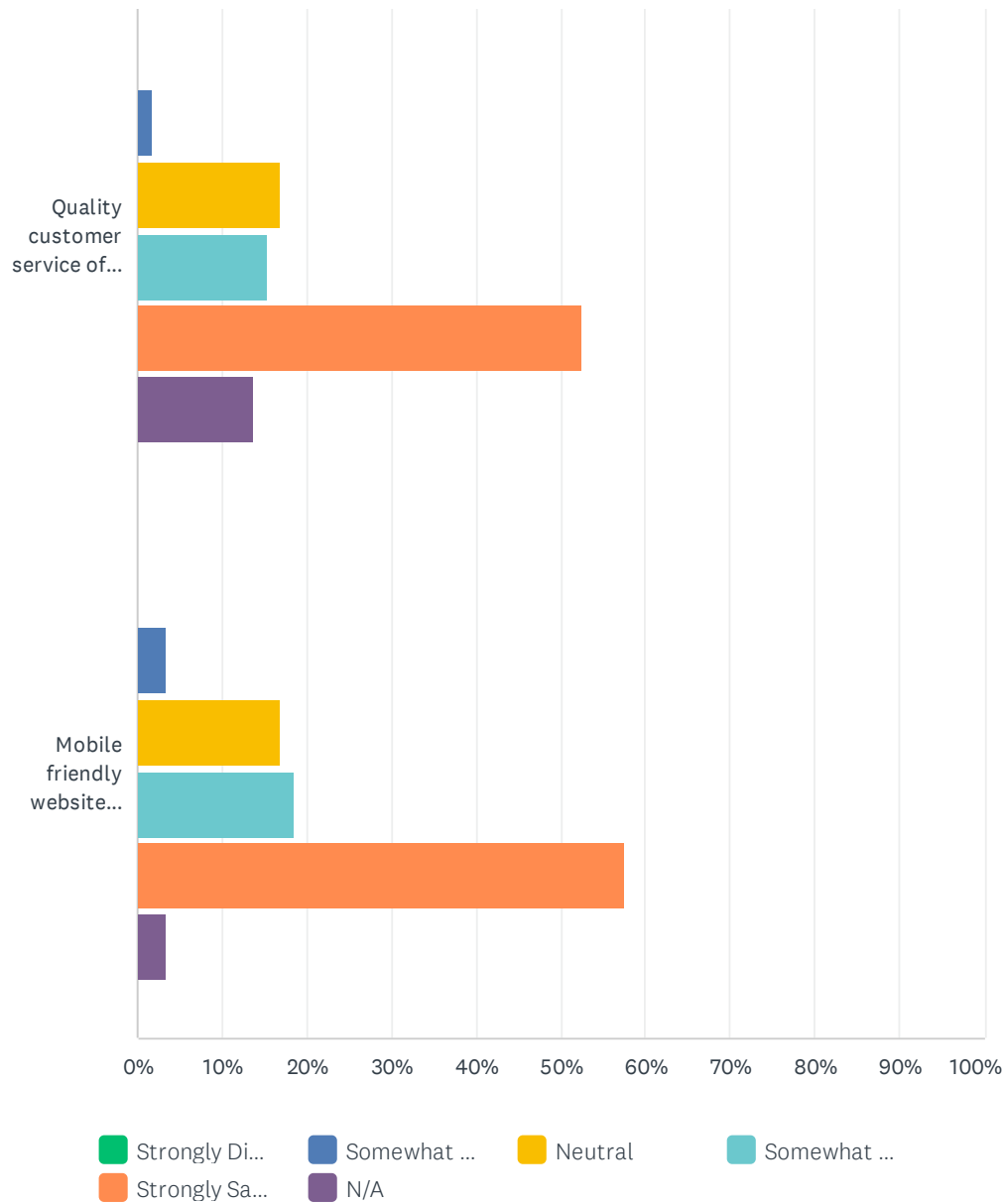
	STRONGLY DISSATISFIED	SOMEWHAT DISSATISFIED	NEUTRAL	SOMEWHAT SATISFIED	STRONGLY SATISFIED	N/A	TOTAL
Variety of products	6.56% 4	0.00% 0	14.75% 9	21.31% 13	54.10% 33	3.28% 2	61
Good value for price	6.67% 4	6.67% 4	18.33% 11	18.33% 11	46.67% 28	3.33% 2	60

Q25 Technology on Campus

Answered: 59    Skipped: 44



## Student Satisfaction Survey Spring 2025

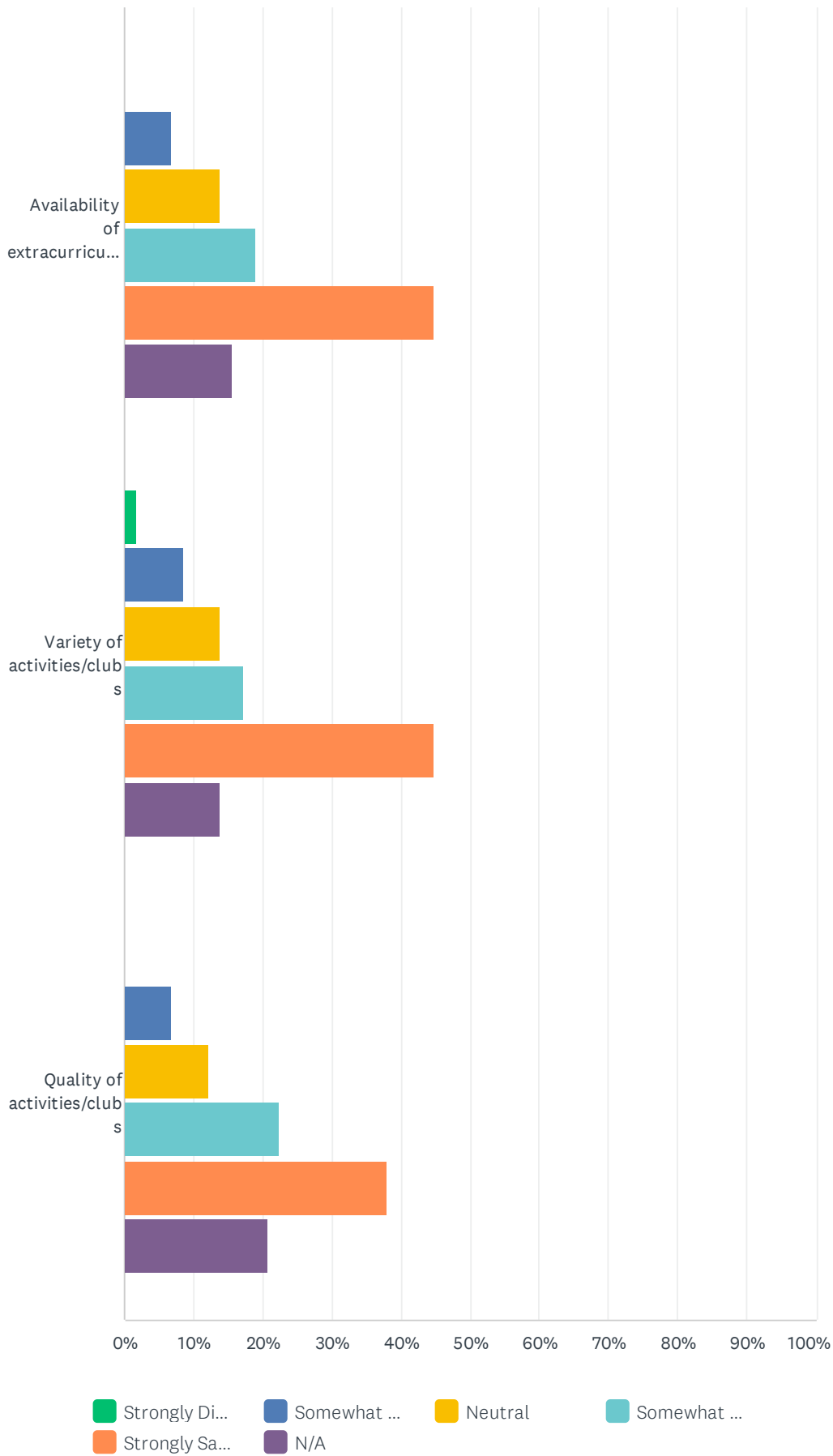


	STRONGLY DISSATISFIED	SOMEWHAT DISSATISFIED	NEUTRAL	SOMEWHAT SATISFIED	STRONGLY SATISFIED	N/A	TOTAL
Availability of WIFI	1.69% 1	5.08% 3	18.64% 11	16.95% 10	55.93% 33	1.69% 1	59
Access to computer labs	0.00% 0	3.39% 2	13.56% 8	16.95% 10	61.02% 36	5.08% 3	59
Quality of student email and MySIC	0.00% 0	3.39% 2	16.95% 10	20.34% 12	57.63% 34	1.69% 1	59
Quality customer service of IT/Helpdesk	0.00% 0	1.69% 1	16.95% 10	15.25% 9	52.54% 31	13.56% 8	59
Mobile friendly website (sic.edu)	0.00% 0	3.39% 2	16.95% 10	18.64% 11	57.63% 34	3.39% 2	59

## Q26 Student Activities

Answered: 58   Skipped: 45

Student Satisfaction Survey Spring 2025





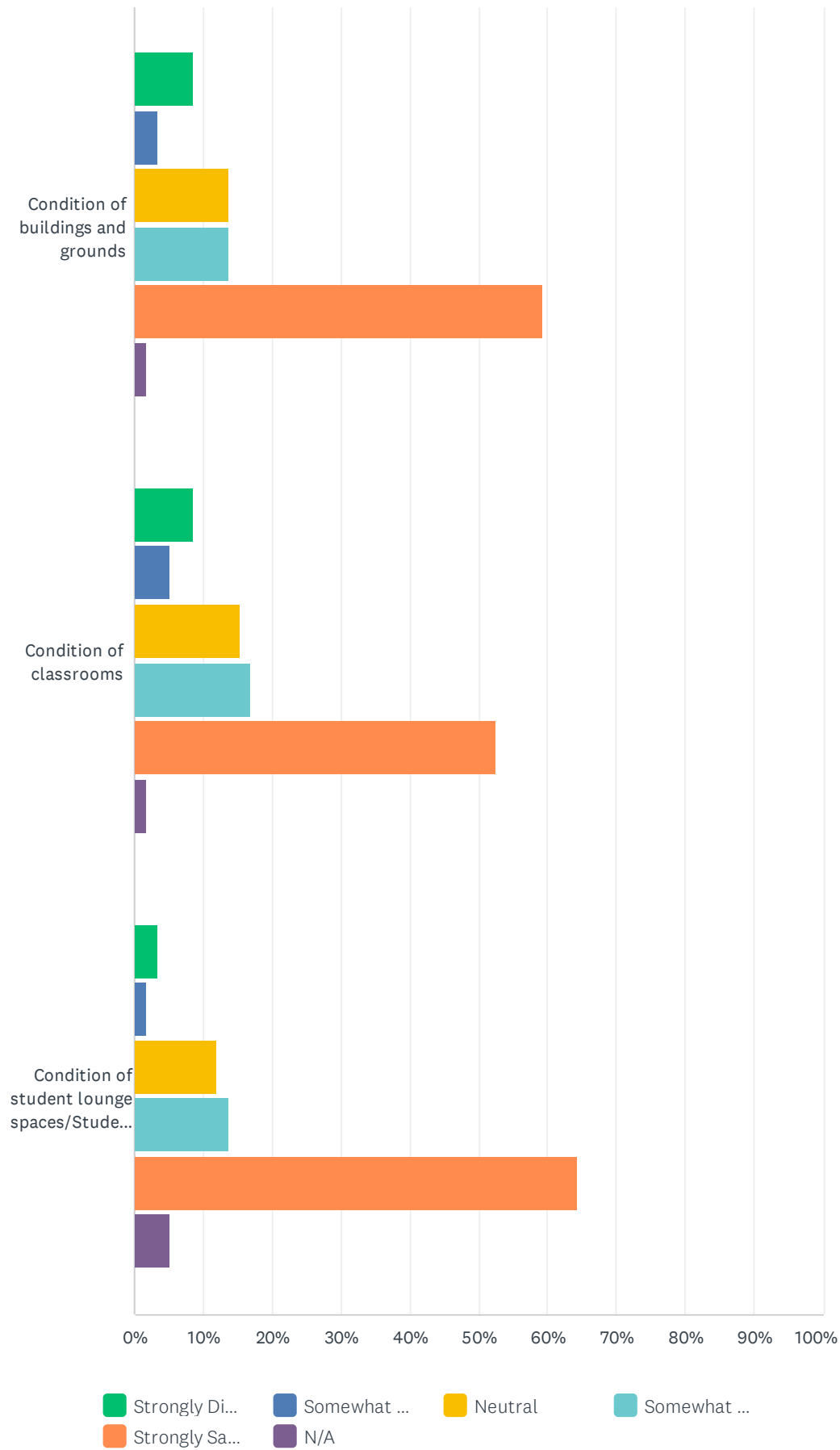
# Student Satisfaction Survey Spring 2025

	STRONGLY DISSATISFIED	SOMEWHAT DISSATISFIED	NEUTRAL	SOMEWHAT SATISFIED	STRONGLY SATISFIED	N/A	TOTAL
Availability of extracurricular activities/clubs	0.00% 0	6.90% 4	13.79% 8	18.97% 11	44.83% 26	15.52% 9	58
Variety of activities/clubs	1.72% 1	8.62% 5	13.79% 8	17.24% 10	44.83% 26	13.79% 8	58
Quality of activities/clubs	0.00% 0	6.90% 4	12.07% 7	22.41% 13	37.93% 22	20.69% 12	58

## Q27 Facilities

Answered: 59   Skipped: 44

Student Satisfaction Survey Spring 2025

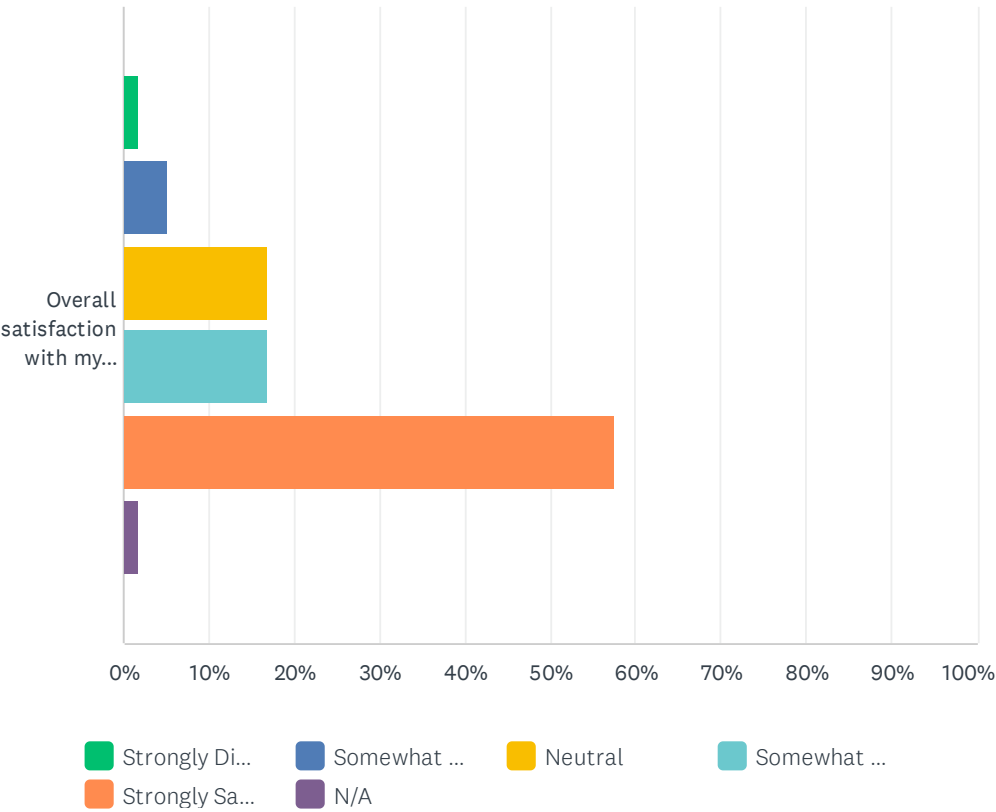


# Student Satisfaction Survey Spring 2025

	STRONGLY DISSATISFIED	SOMEWHAT DISSATISFIED	NEUTRAL	SOMEWHAT SATISFIED	STRONGLY SATISFIED	N/A	TOTAL
Condition of buildings and grounds	8.47% 5	3.39% 2	13.56% 8	13.56% 8	59.32% 35	1.69% 1	59
Condition of classrooms	8.47% 5	5.08% 3	15.25% 9	16.95% 10	52.54% 31	1.69% 1	59
Condition of student lounge spaces/Student Center	3.39% 2	1.69% 1	11.86% 7	13.56% 8	64.41% 38	5.08% 3	59

Q28 Overall Satisfaction

Answered: 59    Skipped: 44



	STRONGLY DISSATISFIED	SOMEWHAT DISSATISFIED	NEUTRAL	SOMEWHAT SATISFIED	STRONGLY SATISFIED	N/A	TOTAL
Overall satisfaction with my experience at Southeastern	1.69% 1	5.08% 3	16.95% 10	16.95% 10	57.63% 34	1.69% 1	59